



Ripple Effects Mapping

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Review from 2/15 Steering Committee Meeting

- Agreed on Health Care Transportation and Workforce as the scope
- Potential Audience
 - **Senior centers and multi-service senior centers**
 - **Customers/clients/beneficiaries**
 - **ODOT/funders**
 - **Private foundations**
 - **Corporate – banks, businesses**
 - **Reginal Health Systems**
 - **Health Insurance companies**

Deliverables due in Dec. 2023

REM Agenda

- Phase 1 – Peer-to-peer interviews (20 minutes)
- Response discussions (30 minutes)
- Outcome mapping (1 hour)

Interviews

- Each of you have about 5 minutes to interview the other around workforce (10 minutes). Then switch to health care transportation (10 minutes)
- Jot down highlights. Actively listen
- Don't deviate from the questions – be sure to get separate answers for both workforce and health care

Break-Out Interview Questions



1. What are some highlights, achievements, or successes you want to share about OMEGA Transportation? For healthcare transport? For workforce?



2. What people do you want OMEGA Transportation to change? How do you want them to change? For healthcare transport? For workforce?



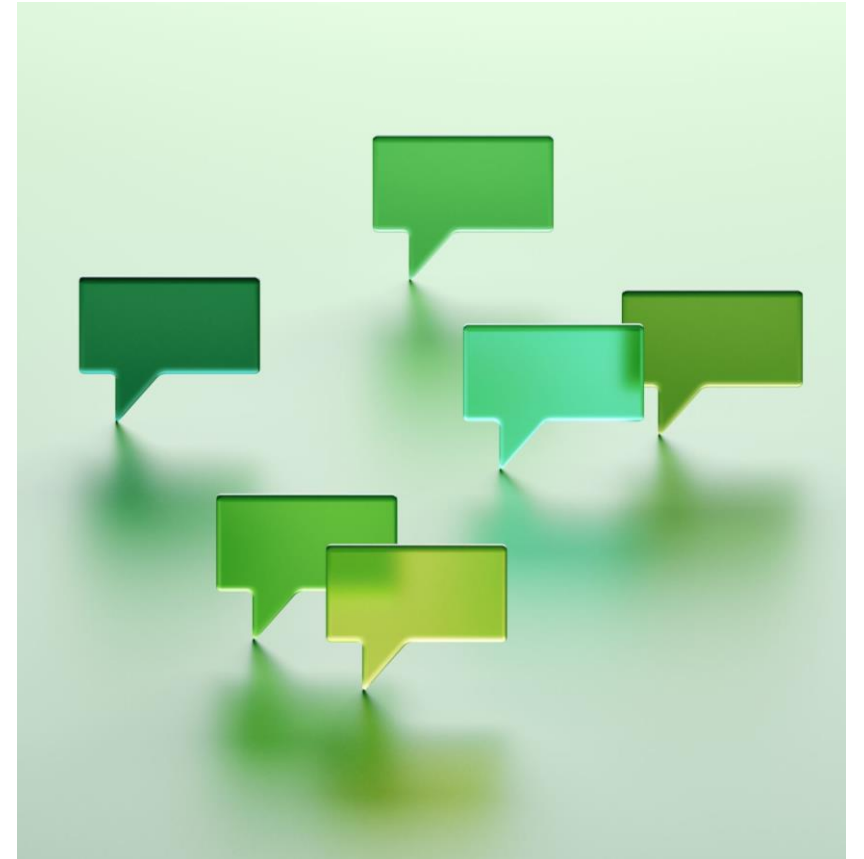
3. What systems do you want OMEGA Transportation to change? How do you want to change those systems? For healthcare transport? For workforce?

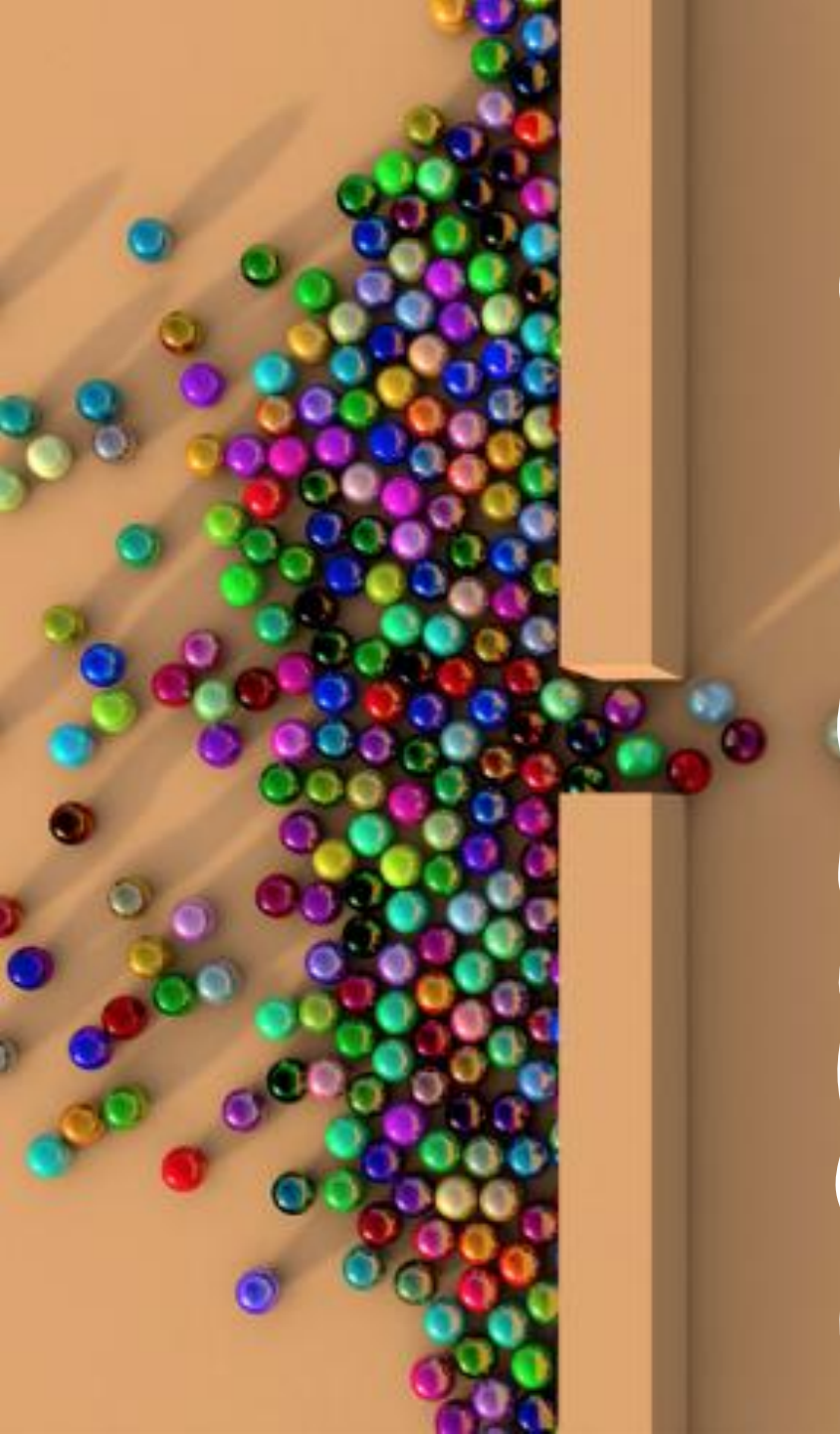


4. What unexpected things might happen as a result OMEGA Transportation activities?

Whole Group De-Brief

- How is OMEGA affecting other systems like the environment?
- How is OMEGA affecting other systems like the economy?
- How is OMEGA affecting other systems like other social systems?
- Of the impacts and contributions discussed, which are the most important? (Post It Activity!)
- How much of the change can the program take credit for?
- Who else might be contributing to the change?





Outcomes = Change

- Move from bean counting to impact outcomes

Outcomes that Matter

Community outcomes

Health outcomes

Well-being outcomes

Quality of Life outcomes

Social Capital outcomes

Hope & Trust outcomes

Activities

Stakeholders

1. What are some highlights, achievements, or successes you want to share about OMEGA Transportation? For healthcare transport? For workforce?

**2. What people do you want OMEGA Transportation to change? How do you want them to change?
For healthcare transport? For workforce?**

3. What systems do you want OMEGA Transportation to change? How do you want to change those systems? For healthcare transport? For workforce?

4. What unexpected things might happen as a result OMEGA Transportation activities?

General area	# Post-It's	HEALTH CARE TRANSPORT

General area	#	WORKFORCE

Next steps:

- We'll take this data and create a Value map that will allow us to provide you with a list of possible outcomes.
- We'll go over the outcome list with you as a group in order to prioritize them and to establish that we have the data available to measure them.
- Choosing what is most important to measure, and what is possible to measure with the data you have, will allow us to begin the research to attach dollar values to impact.