**Please update any NEW information that has changed on each section in RED. Put a line through anything that is no longer valid.**

**Please return via email by October 11th. Thank you!**

Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of ~~5~~ 6 organizations provided information about their services.

List of Transportation Service Providers

**Agency Name:** Tuscarawas County Senior Center

**Transportation Service Type**: Demand Response for TC residents over 60

**Other Services Provided:** 5 satellite centers, in home services, minor home repair, volunteer options, nutritious meals, education programs, telephone reassurance, income tax preparation through AARP, Medicare consultation/prescription drug assistance, fitness center

**Contact Information**: Jamie L Smith, Executive Director, [jsmith@tuscsc.org](mailto:jsmith@tuscsc.org) **Hours:** 8am to 4:30 pm Mon-Friday; Transportation 8:15 am to 3:45 pm M-F T& Th 4:00 pm to 8pm & Sat 8am to 4pm

**Service Area:** Tuscarawas County

**Eligibility Requirements:** Senior Center Tuscarawas County resident 50 & older; Programs Tuscarawas County resident 60 & older

**Web-site:** [www.tuscsc.org](http://www.tuscsc.org/)

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

# Table 1: Organizational Characteristics

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Agency Name** | **Directly Operates Transport ation (Yes/No)** | **Purchases Transport ation from Another Agency (if Yes,**  **Who?)** | **Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)** | **Number of Annual One-Way Passenger Trips** | **Average Number Trip Denials per Week** | **Are Vehicles Only Available for Human Service Agency Clients**  **(Y/N)\*** |
| **Tusc County SC** | **Yes** | **No** | **Non-Profit** | **~~40,830~~**  20,746 | **~~1-3~~**  **0-1** | **N** |

\* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is

over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including Demand response, on-demand, and human service agency demand response. ~~5~~ 6 of the participating organizations provide services on weekdays. ~~3~~ 4 operate transportation on Saturdays ~~and 1 on Sundays.~~ Evening services after 5 pm are operated by ~~2~~ 3 organizations. The following table depicts the transportation service characteristics by agency.

# Table 2: Transportation Service Characteristics

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Agency Name** | **Mode of Service** | **Days & Hours of Operation** | **Provides Medicaid- Eligible Trips**  **(Y/N)** | **Level of Passenger Assistance**  **Provided** | **Training Courses Required for Drivers** |
| Tusc County  SC | Demand  Response | M-Sat  8:15 am-3:45pm | N | Door to Door | CPR/BBP/First Aid/  DRIVE/Defensive Drive |

Transportation-related expenses and revenues also differ by organization. Contracts and grants are common revenue sources for transportation operators in Tuscarawas County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

# Table 3: Transportation-Related Expenses and Revenues

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Agency Name** | **Fare Structure** | **Donations Accepted (Y/N)** | **Number of Full-Time & Part-Time Drivers** | **Number of Full-Time & Part-Time Schedulers/**  **Dispatchers** | **Revenue Sources (most recent Fiscal Year)** | **Total Annual Transportation Expenses** |
| Tusc County SC | Donation | Y | 1 FT Admin 9 Full Time &  16 Part Time | 3 Full time | Levy & Area Agency on Aging | ~~$619,580~~ 590,332 |

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

# Table 6: Technology

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Name of Dispatching Software** | **Name of Scheduling Software** | **Do you have an App for Transportation (Y/N)?** |  | **AVL System/ GPS (Y/N)** |
| **Tusc County SC** | **Custom Built Software/ Reveal Scheduling**  **Software** | **N** | **Custom Built Software** | **Y** |

**Table 7: Vehicle Utilization Table**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **V**  **e h #** | **Make** | **Model** | **Y**  **e ar** | **Vin #** | **Cap acit y** | **WC**  **Cap acit y** | **Days of the Week**  **Vehicle is in Service** | | **Service Hours** | | **Vehicle Condition** | **Program to which Vehicle is Assigned (if**  **applicable)** | **Service Area** |
| **Tuscarawas County Senior Center Transportation** | | | | | | | | | | | | | |
| 6  6  8 | Dodge | MMV | 2  0  1  9 | 2C7WDGB G6KR8083 20 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | Very Good | | SC  Transportati on | Tusc County |
| 6  6  7 | Dodge | MMV | 2  0  1  9 | 2C7WDGB G9KR8083 44 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | Very Good | | SC  Transportati on | Tusc County |
| 6  6  5 | Dodge | MMV | 2  0  1  9 | 2C7WDGB G1KR8011 45 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | Very Good | | SC  Transportati on | Tusc County |
| 6  6  4 | Dodge | MMV | 2  0  1  9 | 2C7WDGB G8KR7795  16 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | Very Good | | SC  Transportati  on | Tusc County |
| 6  6  3 | Dodge | MMV | 2  0  1  9 | 2C7WDGB G8KR7794 66 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | Very Good | | SC  Transportati on | Tusc County |
| 6  6  2 | Dodge | MMV | 2  0  1  9 | 2C7WDGB G7KR7794  09 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | Very Good | | SC  Transportati  on | Tusc County |
| 6  6  1 | Dodge | MMV | 2  0  1 | 2C7WDGB G1HR  718582 | 6 | 2 | M-F | 8:15  am- 3:45 | | ~~Very Good~~ GOOD | | SC  Transportati on | Tusc County |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **V**  **e h #** | **Make** | **Model** | **Y**  **e ar** | **Vin #** | **Cap acit y** | **WC**  **Cap acit y** | **Days of the Week**  **Vehicle is in Service** | | **Service Hours** | | **Vehicle Condition** | **Program to which Vehicle is Assigned (if**  **applicable)** | **Service Area** |
|  |  |  | 7 |  |  |  |  | pm | |  | |  |  |
| 6  6  0 | Dodge | MMV | 2  0  1  7 | 2C7WDGB G1HR 718565 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ GOOD | | SC  Transportati on | Tusc County |
| 6  5  8 | Dodge | MMV | 2  0  1  7 | 2C7WDGB G5HR  562885 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ GOOD | | SC  Transportati  on | Tusc County |
|  |  |  |  |  |  |  |  |  | |  | |  |  |
| 6  5  7 | Dodge | MMV | 2  0  1  7 | 2C7WDGB G6HR 562863 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ GOOD | | SC  Transportati on | Tusc County |
| 6  5  6 | Dodge | MMV | 2  0  1  7 | 2C7WDGB G6HR 562877 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ GOOD | | SC  Transportati on | Tusc County |
| 6  5  5 | Dodge | MMV | 2  0  1  6 | 2C7WDGB G5GR 202885 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ FAIR | | SC  Transportati on | Tusc County |
| 6  5  4 | Dodge | MMV | 2  0  1  6 | 2C7WDGB G5GR 202854 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ FAIR | | SC  Transportati on | Tusc County |
| 6  5  3 | Dodge | MMV | 2  0  1  5 | 2C7WSGB G2FR 634395 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ FAIR | | SC  Transportati on | Tusc County |
| 6  5  2 | Dodge | MMV | 2  0  1  4 | 2C7WDGB G4ER2612 28 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Very Good~~ POOR | | SC  Transportati on | Tusc County |
| 6  5  1 | Dodge | MMV | 2  0  1  4 | 2C7WDGB G2ER 261227 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Fair~~ POOR | | SC  Transportati on | Tusc County |
| 6  5  0 | Dodge | MMV | 2  0  1  4 | 2C7WDGB G0ER 261226 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Good~~ POOR | | SC  Transportati on | Tusc County |
|  |  |  |  |  |  |  |  |  | |  | |  |  |
| 6  4  8 | Dodge | MMV | 2  0  1  4 | 2C7WDGB G9ER  261225 | 6 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Good~~ POOR | | SC  Transportati  on | Tusc County |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **V**  **e h #** | **Make** | **Model** | **Y**  **e ar** | **Vin #** | **Cap acit y** | **WC**  **Cap acit y** | **Days of the Week**  **Vehicle is in Service** | | **Service Hours** | | **Vehicle Condition** | **Program to which Vehicle is Assigned (if**  **applicable)** | **Service Area** |
| 6  4  7 | Dodge | MMV | 2  0  1  3 | 2C4RDGBG  0DR  617523 | 7 | 2 | M-F | 8:15  am- 3:45  pm | | ~~Fair~~ Poor | | SC  Transportati  on | Tusc County |
| ~~6~~  ~~4~~  ~~6~~ | ~~Dodge~~ | ~~MMV~~ | ~~2~~  ~~0~~  ~~1~~  ~~3~~ | ~~2C4RDGBG~~  ~~9DR~~  ~~617522~~ | ~~7~~ | ~~2~~ | ~~M-F~~ | ~~8:15~~  ~~am-~~ ~~3:45~~  ~~pm~~ | | ~~Fair~~ | | ~~SC~~  ~~Transportati~~ ~~on~~ | ~~Tusc~~ ~~County~~ |
| 6  4  1 | Ford | CV | 2  0  1  1 | 1FTDS3EL0  BDA 22866 | 14 | 0 | M-F | As Needed | | ~~Fair~~ POOR | | SC  Transportati on | Tusc County |
| 6  2  6 | Ford | CV | 2  0  0  5 | 1FTSS34L7  5HB  19939 | 14 | 0 | Depends on Schedule | As Needed | | Poor | | SC Activities Program | Program Trip |
| 6  7  0 | DODGE | MINI VAN | 2  0  1  9 | 2C7WDGB G6KR8008 64 | 6 | 2 | M-F | 8:15AM  - 3:45PM | | EXCELLENT | | SC TRANSPORT ATION | TUSC COUNTY |
| 6  7  1 | DODGE | MINI VAN | 2  0  1  9 | 2C7WDGB G1KR7938 41 | 6 | 2 | M-F | 8:15AM  - 3:45PM | | EXCELLENT | | SC TRANSPORT ATION | TUSC COUNTY |
| 6  7  2 | DODGE | MINI VAN | 2  0  1  9 | 2C7WDGB G3KR7938 08 | 6 | 2 | M-F | 8:15AM  - 3:45PM | | EXCELLENT | | SC TRANSPORT ATION | TUSC COUNTY |
| 6  7  3 | DODGE | MINI VAN | 2  0  1  9 | 2C7WDGB G8KR7938 19 | 6 | 2 | M-F | 8:15AM  - 3:45PM | | EXCELLENT | | SC TRANSPORT ATION | TUSC COUNTY |
| 6  7  4 | DODGE | MINI VAN | 2  0  1  9 | 2C7WDGB G3KR7938  39 | 6 | 2 | M-F | 8:15AM  - 3:45PM | | EXCELLENT | | SC TRANSPORT  ATION | TUSC COUNTY |

Mileage as of 9/30/2021 #626- 170,864

#641- 134,987

#647- 154,120

#648- 137,593

#650- 135,131

#651- 130,642

#652- 137,383

#653- 91,083

#654- 107,248

#655- 98,236

#656- 73,349

#657-76,976

#658- 69,978

#660-53,722

#661- 59,008

#662- 25,397

#663- 17,461

#664- 22,358

#665- 14,937

#667- 13,913

#668- 14,769

#670- 6,945

#671- 3,186

#672- 2,541

#673- 1,439

#674-2,892