







# Regional Needs Survey

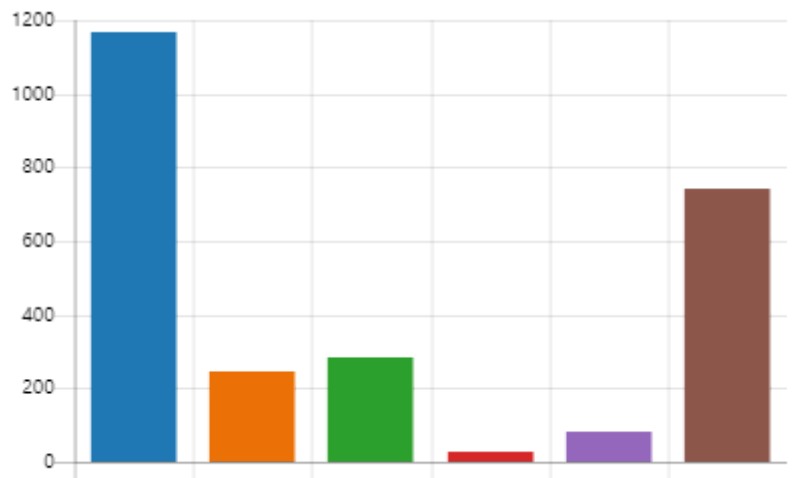
**1811**  
Responses

**02:13**  
Average time to complete

**Active**  
Status

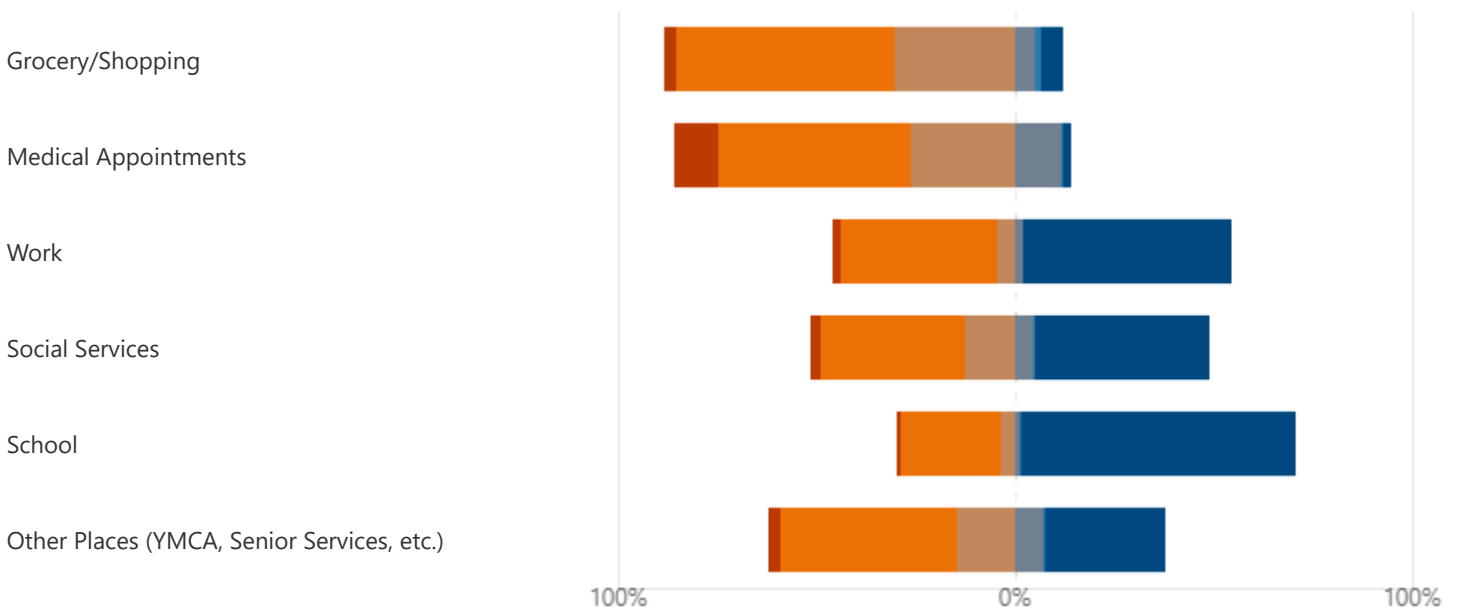
## 1. What types of transportation do you use in a typical year?

	Personal vehicle	1169
	Public Transit	245
	Private Transportation (exempl...	284
	Carpool/Vanpool	27
	Taxi/Uber	83
	Ride with family/friends	744



## 2. How do you usually get to the the following?

Public Transit Drive Myself Ride with Family/Friends Private Transportation Taxi/Uber N/A



### 3. Do you, or a family member, use public transit?

Insights

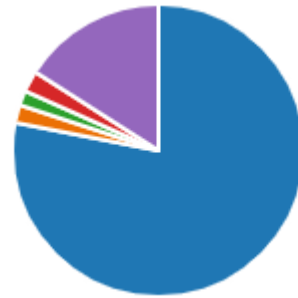
Yes	387
No	1420



### 4. What is the main reason why you do not use public transit?

Insights

I have a car or other means of...	1099
It is too expensive	28
It does not go when I need to ...	23
It does not go where I need to...	33
Other	225



### 5. How often do you ride public transit?

Daily	27
2-4 times a week	104
1-4 times a month	131
Rarely (less than once a month)	125



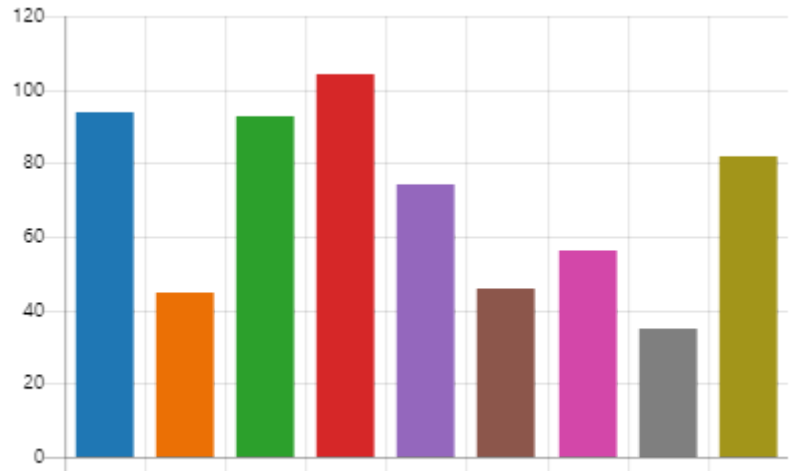
### 6. How satisfied are you with the service?

Satisfied	279
Neither satisfied nor dissatisfied	90
Dissatisfied	15



## 7. How could public transit service be improved?

● Go places outside my county	94
● Start service earlier in the mor...	45
● End service later in the evening	93
● Operate service on Saturday	104
● Operate service on Sunday	74
● Be more reliable/on time to pi...	46
● Shorter wait times	56
● Payment options	35
● Other	82



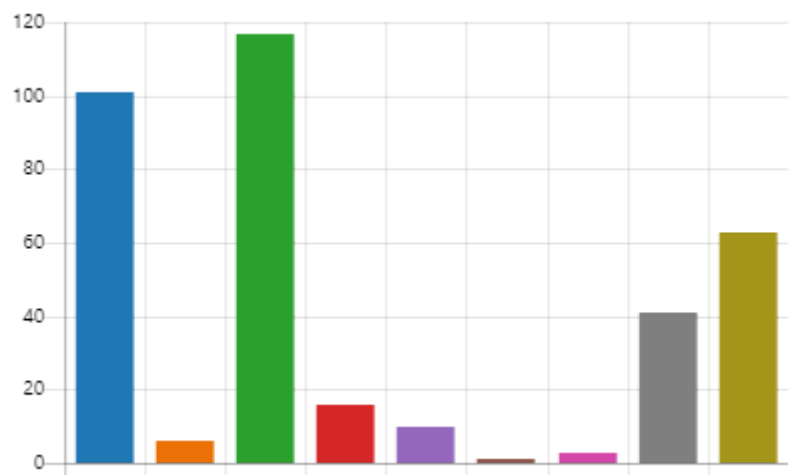
## 8. Have you, or a family member, needed transportation outside of your county, but had trouble finding a ride?

● Yes	366
● No	1412



## 9. In what county does your trip begin?

● Belmont	101
● Carroll	6
● Coshocton	117
● Guernsey	16
● Harrison	10
● Holmes	1
● Jefferson	3
● Muskingum	41
● Tuscarawas	63



### 10. Where are you trying to go?

<span style="color: blue;">●</span> Another county	42
<span style="color: orange;">●</span> Cleveland area	22
<span style="color: green;">●</span> Columbus area	81
<span style="color: red;">●</span> Other	202



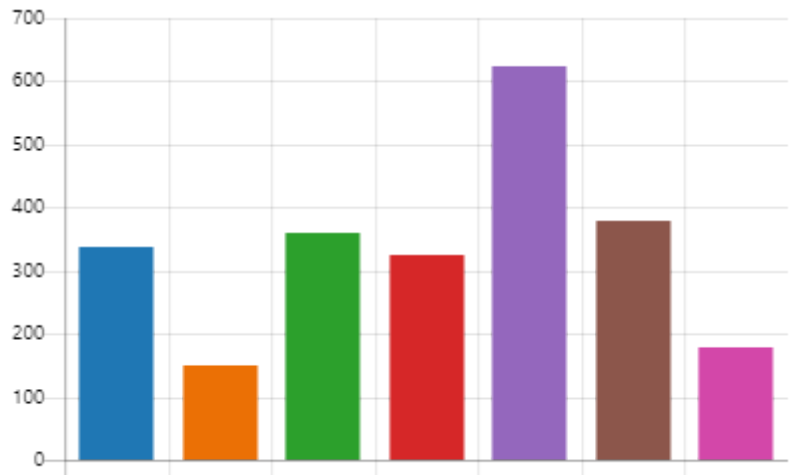
### 11. Is this a recurring trip?

<span style="color: blue;">●</span> Yes	176
<span style="color: orange;">●</span> No	163



### 12. What is the best way to share important information with you?

<span style="color: blue;">●</span> Local TV	338
<span style="color: orange;">●</span> Cable TV	148
<span style="color: green;">●</span> Local Newspaper	361
<span style="color: red;">●</span> Radio	323
<span style="color: purple;">●</span> Social Media	625
<span style="color: brown;">●</span> Newsletter	380
<span style="color: pink;">●</span> Other	179




### 13. What is your age group?

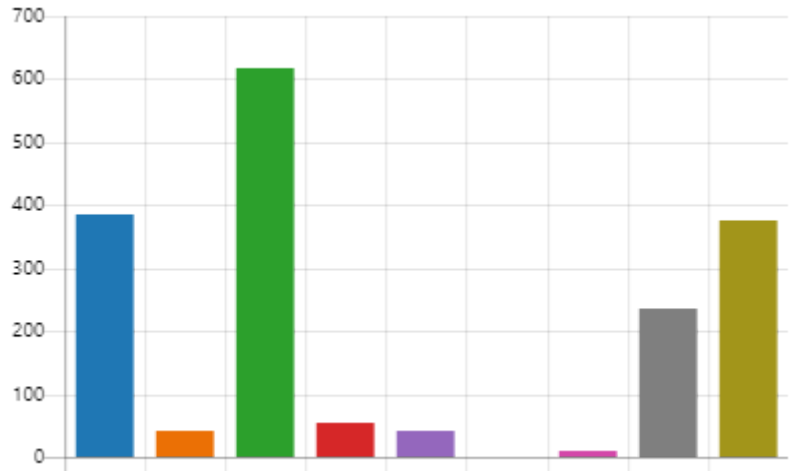
<span style="color: blue;">●</span> Up to age 19	28
<span style="color: orange;">●</span> 20-40	245
<span style="color: green;">●</span> 41-60	339
<span style="color: red;">●</span> 60+	1136

Insights



### 14. What county do you live in?

<span style="color: blue;">●</span> Belmont	 Insights	385
<span style="color: orange;">●</span> Carroll		40
<span style="color: green;">●</span> Coshocton		618
<span style="color: red;">●</span> Guernsey		55
<span style="color: purple;">●</span> Harrison		42
<span style="color: brown;">●</span> Holmes		0
<span style="color: pink;">●</span> Jefferson		8
<span style="color: gray;">●</span> Muskingum		236
<span style="color: olive;">●</span> Tuscarawas		376



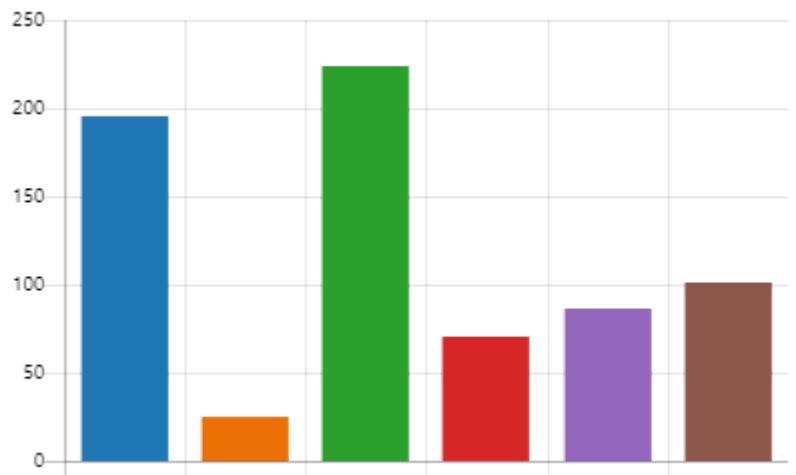
### 15. Do you use a mobility device such as a cane, walker, wheelchair, or other device?

<span style="color: blue;">●</span> Yes	638
<span style="color: orange;">●</span> No	1004



### 16. What additional accommodations would make it easier to access transportation?

<span style="color: blue;">●</span> Wheelchair lift	195
<span style="color: orange;">●</span> Schedules in other languages ...	25
<span style="color: green;">●</span> Guardian/travel companion	224
<span style="color: red;">●</span> Bike racks	70
<span style="color: purple;">●</span> Ways to secure or charge an o...	86
<span style="color: brown;">●</span> Other	101



17. Do you have any transportation issues reaching transit services?

● Curb ramps	108
● Lack of shelter or benches	141
● Lack of sidewalks or pathways	186
● Other	59



18. Would you like the Mobility Manager for your county to call you about your transportation options?

331  Insights  
Responses

Latest Responses

13 respondents (4%) answered **thank** for this question.

Licking County CLARK County resident Jim MC  
phone number (740)545 JANICE  
Soehnlén (740)294 **thank** Carol  
BARBARA NANCY MARY ROBERT PH NUMBER  
Mark PH phone calls