

Please update any NEW information that has changed on each section in RED. Put a line through anything that is no longer valid.

Please return via email by October 11th. Thank you!

Agency Name: Tuscarawas County Job & Family Services

Transportation Service Type: Demand Response

Other Services Provided: Public Assistance and Children Services

Contact Information: David Haverfield, Director

Hours: M-F 8 am to 4 pm Office; Transportation 7am to 5pm M-F

Service Area: Tuscarawas County

Eligibility Requirements: Transportation Medicaid eligible

Web-site: www.tcjfs.org

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
Tusc County JFS	Yes	Yes SEA/ Horizon/ Access Tusc	County Government Agency	559 - Our Drivers 20927 - Contracted We did less because of Covid.	2 or 3 per month	Y

* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For

example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Tusc County JFS	Demand Response	M-F 7am-3:30pm	Y	Door to Door	CPR/BBP/First Aid

Transportation-related expenses and revenues also differ by organization. Contracts and grants are common revenue sources for transportation operators in Tuscarawas County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Tusc County JFS	NA	N	3 Part-time	1 Full Time	State Funding	\$1.5 Million

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Name of Dispatching Software	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?		AVL System/ GPS (Y/N)
Tusc County JFS	Para Plan	N		N

Table 7: Vehicle Utilization Table

Vehicle #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
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Tuscarawas County Job & Family Services

1	Chevy	Impala	2008	2G1WB58K689166198 Miles: 122960	3	0	M-F	7am-3:30 pm	Good	NET / Child. Serv.	Ohio
2	Dodge	Grand Caravan	2014	2C4RDGBG0ER433152 Miles: 111007	5	0	M-F	7am-3:30 pm	Good	NET / Child. Serv.	Ohio
3	Dodge	Grand Caravan	2018	2C4RDGBG5JR135562 Miles: 38289	5	0	M-F	7am-3:30 pm	Good	NET / Child. Serv.	Ohio
4	Dodge	Grand Caravan	2010	2D4RN4DEXAR133140 Miles: 85576	5	0	M-F	7am-3:30 pm	Good	NET / Child. Serv.	Ohio
5	Dodge	Grand Caravan	2019	2C4RDGBG7KR792087 Miles: 12796	5	0	M-F	7am-3:30 pm	Good	NET / Child. Serv.	Ohio