

Please update any NEW information that has changed on each section in RED. Put a line through anything that is no longer valid.

Please return via email by October 11th. Thank you!

Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 6 organizations provided information about their services.

List of Transportation Service Providers

Agency Name: Horizons of Tuscarawas & Carroll Counties Inc
Transportation Service Type: Demand Response
Other Services Provided: Developmentally Disabled Group Homes & Workshop
Contact Information: Donna Merrill, Executive Director
Hours: 6 am to 11 pm M-F; Sat & Sun Dialysis and Contracts Only
Service Area: Tuscarawas County
Eligibility Requirements: 16 years or older
Web-site: www.horizonsofcarrollandtusc.org

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
Horizons Transportation	Yes	No	Non-Profit	29,517	1	N

* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of	Days & Hours of Operation	Provides Medicaid-Eligible Trips	Level of Passenger Assistance	Training Courses Required for Drivers
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	Service		(Y/N)	Provided	
Horizon Transportation	Demand Response	M-Sat 6am-11pm Sat&Sun Dialysis only Contracts	Y	Door to Door	CPR/BBP/First Aid/ DRIVE/Defensive Drive

Transportation-related expenses and revenues also differ by organization. Contracts and grants are common revenue sources for transportation operators in Tuscarawas County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Horizons Transportation	\$5-8 OW	Y	1 FT Admin 6 Full Time & 9 Part Time	3 Full Time	Contacts, Waiver & Cash Fares	\$1,381,767

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Name of Dispatching Software	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?		AVL System/ GPS (Y/N)
Horizon Transportation	Trip Master	N	CTS	Y

Table 7: Vehicle Utilization Table

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Horizons Transportation											
16	Ford	E350	2011	1FDEE3F S1DDA29 743	11	6	M-F	6am/11pm	Fair	Horizons Transportation	237294 mileage
27	Dodge	Caravan	2013	2C4RDGB G4DR710 156	6	1	M-F	6am/11pm	Fair	Horizons Transportation	429719 mileage
28	Dodge	Caravan	2013	2C4RDGB G6DR710 157	6	1	M-F	6am/11pm	Fair	Horizons Transportation	372921 mileage
34	Dodge	Caravan Mini	2014	2C7WDG BG3ER31 9748	4	1	M-F	6am/11pm	Fair	Horizons Transportation	317878 mileage
42	GMC	Savana G3500	2008	1GJHG35 K381201 125	11	0	M-F	6am/11pm	Good	Horizons Transportation	330115 mileage
47	Ford	Champion	2016	1FDFE4F S6GDC50 241	11	6	M-F	6am/11pm	Good	Horizons Transportation	281688 mileage
48	Ford	Champion	2016	1FDFE4F S6GDC50 241	11	6	M-F	6am/11pm	Good	Horizons Transportation	215756 mileage
55	Ford	Ecoline	2011	1FDSSDL 7BDB065 40	12	0	M-F	6am/11pm	Good	Horizons Transportation	166930 mileage
56	Ford	Ecoline	2007	1FDNS24 W37DA6 5759	4	1	M-F	6am/11pm	Good	Horizons Transportation	134531 mileage
57	Ford	Ecoline	2013	1FDSS3B L9DDD02 430	4	2	M-F	6am/11pm	Good	Horizons Transportation	175234 Mileage
59	Chrysler	Towne &	2000	2A4RR5D 13AR494	7	0	M-F	6am/11pm	Good	Horizons Transport	

