

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
CCCTA	Yes	No	County Agency	12,104	21	No
CCEMS	Yes	No	County Agency	N/A	N/A	No
Coshocton Senior Center	Yes	No	Non-profit	N/A	N/A	Yes
Coshocton County Veterans Service	No	Yes (CCCTA)	County Agency	816	0	Veterans Only
Brock's Taxi	Yes	No	For-profit	N/A	N/A	No
Old Town Taxi	Yes	No	For-profit	N/A	N/A	No
Midwest	Yes	No	Non-profit	N/A	N/A	Yes
MVHC	Yes	Yes	N/A	N/A	N/A	No
RHDD	Yes	No	Non-profit	8,672	N/A	Yes
The Fuse Network	Yes	No	Non-profit	N/A	N/A	Yes

* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including deviated fixed route service, demand response, on-demand and human service agency routes. 9 of the participating organizations provide services on weekdays. 3 operate transportation on Saturdays and 3 agencies on Sundays. Evening services after 6:30 p.m. are operated by 3 organizations. The following table depicts the transportation service characteristics by agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
CCCTA	Demand Response	M-F 5:30 a.m. to 6:30 p.m.	Y	Door to Door	CPR/BBP/First Aid/DRIVE/Defensive Driving, MUI
EMS	Demand/Response	24/7	Y	Through the Door	Information not obtained
Senior Center	Varies by program	M-F 9 a.m. to 2 p.m.	N	Curb to Curb	CPR/First Aid/DRIVE
Veterans	Demand Response	M-F 5:30 a.m. to 6:30 p.m.	N	Door to Door	Information not obtained
Brock's Taxi	Demand/Response	24/7	N	Information not obtained	Information not obtained
Old Town Taxi	Demand/Response	24/7	N	Information not obtained	Information not obtained
Midwest	Client Group Only	M-F 9 a.m. to 2:45 p.m.	Information not obtained	Information not obtained	Information not obtained
MVHC	Demand Response	Information not obtained	Y	Information not obtained	Information not obtained
RHDD	Client Group Only	M-F 9 a.m. to 2:45 p.m.	Y	Door to Door	Yes
Fuse Network	Client Group Only	7 days week 9 a.m. to 2:45 p.m.	Y	Information not obtained	Information not obtained

Transportation-related expenses and revenues also differ by organization. Contracts, grants, foundations, Medicaid, PASSPORT, Title III-B, Medicaid waivers, insurance and private pay riders are common revenue sources for transportation operators in Coshocton County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
CCCTA	In-city: GP \$4 ED \$2 In-county GP \$8 ED \$4 Out-of-county GP \$0.50/mile ED \$0.25/mile	Yes for Title III-B	2 Full-time 8 Part-time 3 Contract drivers	1 Full-time 0 Part-time	5310, 5311 & OTP2 Grants, Coshocton Foundation, United Way, Medicaid, GP Fares	2020 \$1,029,854
CCEMS	Insurance Reimbursement	Information not obtained	Information not obtained	Information not obtained	Information not obtained	Information not obtained
Coshocton Senior Center	Contributions/ Reimbursements	Yes	1 Part-time	1	Title III-B & State Levy	Information not obtained
Coshocton County Veterans Service	No Fares	No	1 Contract driver under CCCTA	Included in with CCCTA	Provided by DVA at Local Level	Included in with CCCTA
Midwest	N/A	No	CCCTA	CCCTA	Information not obtained	Information not obtained
MVHC	Free	Information not obtained	Information not obtained	Information not obtained	Information not obtained	Information not obtained
RHDD	Waiver Rate	Yes	10 Full-time	5 Part-time	Medicaid & Waiver	\$143,399.09
Fuse Network		No	Information not obtained	Information not obtained	Information not obtained	Information not obtained

The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

Table 4: Alternative/ Active Transportation Options

Transportation Option	Availability	Cost	Usage	Service Area
Brock's Taxi	24 hours a day 365 days a year	In-town \$4 Seniors \$3.50 Out-of-town: call for pricing Delivery \$6 fee Akron/Columbus airports \$225	Unknown	Coshocton County
Old Town Taxi	24 hours a day 365 days a year	Unknown	Unknown	Coshocton County

The following table provides basic information about local travel training program options.

Table 5: Transportation Resources

Transportation Resource	Availability	Cost	Usage	Service Area
Mobility Management Program	M-F 7:30 a.m. to 4 p.m.	N/A	Connects riders with appropriate services/providers	Coshocton County

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/ GPS (Y/N)
CCCTA	CTS TripMaster	No	CTS TripMaster	Yes