

**Please update any NEW information that has changed on each section in RED. Put a line through anything that is no longer valid.**

**Please return via email by October 11th. Thank you!**

List of Transportation Service Providers

**Agency Name:** ~~Community Mental Healthcare Inc~~ **Springvale Health Centers, Inc.**

**Transportation Service Type:** Client based mental health group therapy only

**Other Services Provided:** Mental Health, substance abuse and crisis services

**Contact Information:** J.J. Boroski, Executive Director

**Hours:** M & T 8 am to 8 pm; W&TH 8am to 5pm; F 8am-12pm Office;

Transportation 7:30 am-1:30 pm M-Th

**Service Area:** Tuscarawas County

**Eligibility Requirements:** Clients only

**Web-site:** [www.cmhdover.org](http://www.cmhdover.org)

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

**Table 1: Organizational Characteristics**

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
<b>Springvale Health Centers, Inc</b>						
<del>CMH</del>	Yes	No	Non-Profit	2,269	0	Y

\* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

**Table 2: Transportation Service Characteristics**

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
<del>CMH</del> <b>Springvale</b>	<del>Client Group Only</del> <b>Special Children’s Group</b>	<del>M-TH</del> <b>9am-12pm</b> <b>As needed</b>	N	Moderate Assistance Some help in & out	DRIVE/Defensive Drive

Transportation-related expenses and revenues also differ by organization. Contracts and grants are common revenue sources for transportation operators in Tuscarawas County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

**Table 3: Transportation-Related Expenses and Revenues**

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
CMH Springvale	NA	Y	1 PT Admin 2 Part Time None at this time	1 Part Time None at this time	Medicaid, Medicare, Insurance	\$4,348

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

**Table 6: Technology**

Name of Dispatching Software	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?		AVL System/ GPS (Y/N)
CMH Springvale	N/A	N	N/A	N

**Table 7: Vehicle Utilization Table**

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
<b>CMH</b>											
1	Ford	Econ E350	2009	1FTDS34L99DA25566	11*	0	<del>M-Th</del> none	<del>7:30 am-1:30pm</del> n/a	Fair	Partial Hospitalization	Tusc County
2	Ford	Passenger	2010	1FTDSEL6A SA 10977	13*	0	<del>M-Th</del> none	<del>7:30 am-1:30pm</del> n/a	Good	Partial Hospitalization	Tusc County

**\*These are non-pandemic numbers**