

Please update any NEW information that has changed on each section in RED. Put a line through anything that is no longer valid.

Please return via email by October 11th. Thank you!

Agency Name: Carroll County Council on Aging

Transportation Service Type: Transit services around Carrollton for general errands, transit services for medical appointments

Other Services Provided: Home-delivered meals, site meals, transit services around Carrollton for general errands, transit services for medical appointments, assistance paying for legal services, information and referral assistance, and a variety of social activities.

Contact Information: Tonya Myers, 330.627.7017, tmyers@carrollcountyohio.us

Hours: Monday – Friday, 8 a.m. – 4 p.m.

Service Area: Carroll

Eligibility Requirements: Age 60 or above. Appointments for doctor’s visits only for out of town. In village is general errands.

Web-site: <http://carrollcountyohio.us/agencies-and-departments/senior-citizens-friendship-center/>

Table 1 provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers. Both Carroll County Transit and Carroll County Board of Developmental Disabilities (CCBDD) provide transportation service and any trips that CCBDD are unable to provide, Carroll County Transit is contract to provide for them.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number of Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
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Carroll County Council on Aging, Inc.	No	Yes, Carroll County Transit	Non-Profit Senior Center	3,055 3,104	N/A	No
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* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including DEMAND RESPONSE and ON-DEMAND. All of the participating organizations provide services on weekdays. Weekend service and evening services after 6:00pm are not provided. Table 2 lists the transportation service characteristics by agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Carroll County Council on Aging, Inc.	Contracted with CCT	N/A	N/A	N/A	N/A

Transportation-related expenses and revenues also differ by organization. Fares, levies, and donations are common revenue sources for transportation operators in Carroll County. Table 3 provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Carroll County Council on Aging, Inc.	\$1.00 \$100.00 a day in town Out of county \$1.75/mile	Yes	N/A	N/A	Donations	\$84,500.00 \$73,604.31

Tale 4 provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

Table 4: Alternative/ Active Transportation Options

Transportation Option	Availability	Cost	Usage	Service Area
Carroll County Council on Aging, Inc. – N/A	N/A	N/A	N/A	Carroll

Table 5 provides basic information about local travel training program options.

Table 5: Transportation Resources

Transportation Resource	Availability	Cost	Usage	Service Area
Carroll County Council on Aging, Inc. – N/A	N/A	N/A	N/A	Carroll

Table 6 illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software	AVL System/GPS (Y/N)
Carroll County Council on Aging, Inc.	N/A	N/A	N/A	N/A

Carroll County Council on Aging, Inc.

No vehicles are within their organization. All trips contracted with Carroll County Transit.

Table 7: Vehicle Utilization Table

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned	Service Area
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Carroll County Council on Aging, Inc. – N/A