

**Please update any NEW information that has changed on each section in RED. Put a line through anything that is no longer valid.**

**Please return via email by October 11th. Thank you!**

**Agency Name:** CCBDD - Carroll Hills School  
**Transportation Service Type:** Student busing for school  
**Other Services Provided:** Field Trips  
**Contact Information:** Ray Heaston, 330.627.6555, [rheaston@carrollhills.com](mailto:rheaston@carrollhills.com)  
**Hours:** Monday – Friday, 8 a.m. – 4 p..m  
**Service Area:** Carroll  
**Eligibility Requirements:** 3-21 age enrolled student with IEP  
**Web-site:** <http://www.carrollhills.com>

**Agency Name:** CCBDD - Community Employment  
**Transportation Service Type:** Adult Commute to/from employment  
**Other Services Provided:** None  
**Contact Information:** Ray Heaston, 330.627.6555, [rheaston@carrollhills.com](mailto:rheaston@carrollhills.com)  
**Hours:** Monday – Saturday, 7 a.m. – 8 p.m.  
**Service Area:** Carroll  
**Eligibility Requirements:** Must have a developmental disability  
**Web-site:** <http://www.carrollhills.com>

**Table 1: Organizational Characteristics**

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Clients (Y/N)*
<b>CCBDD – Carroll Hills School</b>	Yes	Yes, Carroll County Transit	Public non-profit	11,605	N/A	Yes
<b>CCBDD – Community Employment</b>	Yes	Yes, Carroll County Transit	Public non-profit	N/A	N/A	No

\* Answering “Yes” indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is

over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including DEMAND RESPONSE and ON-DEMAND. All of the participating organizations provide services on weekdays. Weekend service and evening services after 6:00pm are not provided. Table 2 lists the transportation service characteristics by agency.

**Table 2: Transportation Service Characteristics**

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Driver
CBDD – Carroll Hills School	Bus	M-F, 7 a.m. – 4:30 p.m.	No	Bus aide	Yes
CBDD – Community Employment	Vans	M-F, 7 a.m. – 5 p.m.	No	Driver	Defensive Driving Only

Transportation-related expenses and revenues also differ by organization. Fares, levies, and donations are common revenue sources for transportation operators in Carroll County. Table 3 provides a summary of expenses and revenues for public and non-profit transportation programs.

**Table 3: Transportation-Related Expenses and Revenues**

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
CBDD – Carroll Hills School	None	Yes	6	1	Levy & ODE	\$315,000
CCBDD – Community Employment	None	Yes	5	1	Levy	\$265,000

Table 4 provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

**Table 4: Alternative/ Active Transportation Options**

Transportation Option	Availability	Cost	Usage	Service Area
CCBDD – Carroll Hills	N/A	N/A	N/A	Carroll

School – N/A				
CCBDD – Community Employment – N/A	N/A	N/A	N/A	Carroll

**Table 5: Transportation Resources**

Transportation Resource	Availability	Cost	Usage	Service Area
CCBDD – Carroll Hills School – N/A	N/A	N/A	N/A	Carroll
CCBDD – Community Employment – N/A	N/A	N/A	N/A	Carroll

Table 6 illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

**Table 6: Technology**

Agency Name	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?	Name of Dispatching Software
CCBDD	Gate Keeper	No	N/A

## Assessment of Community Support for Transit

Overall, of the five agencies who have participated from Carroll County, Carroll County Transit appears to handle most if not all the transit and transportation demand with the four other agencies. The Carroll County Board of DD provides transportation to students with any disability and other students enrolled in their educational program. Veteran services have vehicles, but Carroll County Transit takes one veteran three times a week for dialysis. Currently, Carrollton Exempted Village School District has a student with a behavioral disability and one student with a broken hip disability. All trips are managed Monday – Friday from 6 a.m. – 6 p.m., but there are currently no services past 6 p.m. or on the weekends. More community support from all the stakeholders, the commissioners, other governing agencies may be able to provide extra services as necessary if these gaps continue to impede progress to assist the public.

## Safety

The transportation service providers in Carroll County take safety into consideration when providing their services to their clients. Carroll County Transit allows their drivers to assist riders as needed but are required to stay within eyesight of the vehicle always for safety and security reasons. Carroll County Transit does not charge extra for personal care attendants for each rider. CCBDD has a bus aide or the driver to provide assistance as needed for the students they transport. Carroll Hills Schools requires driver training courses whereas the Community Employment provides defensive driving courses only to their drivers.

**CCBDD – Carroll Hills School**

Wheelchair accessible busses are used to transport students to/from Carroll Hills School and have enough vehicles for this purpose.

**CCBDD – Community Employment**

If an individual that they serve needed wheelchair access for their employment in the community, CCBDD would contact Carroll County Transit for this service.

**Table 7: Vehicle Utilization Table**

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned	Service Area	
<b>Carroll County Board of DD – Carroll Hills School</b>												
16	Int	Yell	2011	4DRBUAA	48	3	M-F	9 Mo	7a-4:30p	Good/	School/	County
17	Freigh tliner	Yell ow Bus	2019	NOBB3666 85 4UZABRFC 3MCMK33 05	32							
15	Thomas	Yell ow bus	2016	4UZABRD TXGCGY22 37	30	2	M-F	9 Mo	7a-4:30p	Excellent	School/	County
4	Thomas	Yell ow bus	2017	4UZABRD T3HCHW0 321	30	2	M-F	9 Mo	7a-4:30p	Excellent S	School/	County
5	Thomas	Yell ow bus	2017	4UZABRD T5HCHW0 232	30	2	M-F	9 Mo	7a-4:30p	Excellent	School/	County
6	Thomas	Yell ow bus	2017	4UZABRD T1HCHV9 952	72	3	M-F	9 Mo	7a-4:30p	Excellent	School/	County
<b>Carroll County Board of DD – Community Employment</b>												
82	Ford	Van	2008	1FMNE11	7	0	M-F		7am – 8p	Good	Com.Emp/	County
7	DO DG E	MIN IVA N	2017	W58DB19 744- 2CHRDBG G2HR6417 78								
72	For	Van	2012	1FMNE1B	7	0	M-F		7am – 8p	Good	Com.Emp/	County

	d			<del>W2CDA38 241</del>					
<b>79</b>	De dge e	Mini van	2014	<del>2C4RDGB G0ER1025 55</del>	7	0	M-F	<del>7am-8p</del>	Good — Com.Emp/ — County
<b>58</b>	De dge e	Mini van	2010	<del>2D4RN4D E7AR3941 44</del>	7	0	M-F	<del>7am-8p</del>	Good — Com.Emp/ — County

Carroll County Board of Developmental Disabilities is divided into two programs, Carroll Hills School for students from age 3-21, and the Community Employment program for anyone with developmental disabilities for work. Carroll Hills School has five vehicles, all yellow buses, to transport their students to and from the school to their homes. All these buses are wheelchair accessible. Community Employment has four vans to provide transportation to anyone with a developmental disability. However, none of these vehicles is wheelchair accessible.