



STEERING COMMITTEE

Vision Statement: To Achieve ACCESS and MOBILITY
Through Efficient and Effective Transportation FOR ALL

Regional Coordinated Transportation Pilot Program

April 21, 2021

Zoom Housekeeping

- This meeting is being recorded to prepare minutes.
- Presentation slides will be available on the OMEGA website later today, and meeting minutes will be available by week's end.

Agenda

- Welcome & Zoom Housekeeping
- Overview
- Roll Call
- Regional Performance Measures
- Definitions for Denial and No Show
- 5310 Funding Cycle for CY 2022 funding
- Regional Projects Updates
- Next Meeting Overview
- Recognition of Peggy Hickenbottom
- Open Roundtable for the Good of the Region
- Adjourn

Roll Call



Please unmute yourself when called and acknowledge your attendance or type in the chat box.

Anyone not called, please acknowledge yourself at the end.

Regional Performance Measures

Review of Survey Results



Question One:

1. Increase general ridership by 3 % per year

[More Details](#)

● 1%	1
● 3%	12
● 5%	4
● Other	2



Question Two:

2. Increase senior citizen ridership by 3 % per year

[More Details](#)

● 1%	3
● 2%	5
● 3%	9
● Other	2







Question Three:

3. Increase disabled/otherly abled ridership by 2% per year

[More Details](#)

 Insights

 1%	3
 2%	9
 3%	5
 Other	2



Question Four:

4. Decrease "No Shows" by 2% per year. The definition of "No Show" will be determined by the Steering Committee and compliant with FTA/ODOT guidance.

[More Details](#)

● 1%	2
● 2%	11
● 3%	5
● Other	1







Question Five:

5. Decrease Trip Denials by 2 % per year. The definition of Trip Denials will be determined by the Steering Committee and compliant with FTA/ODOT guidance.

[More Details](#)

 Insights

 1%	3
 2%	9
 3%	4
 Other	3

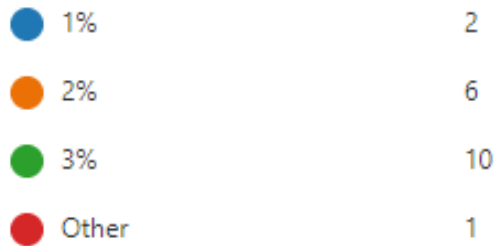


Question Six:

6. Increase On-Time trips by **3**% per year. On-Time being defined as being within 15 minutes of scheduled pick-up time

[More Details](#)

 Insights



Question Seven:

7. Decrease overtime hours by 3 % per year

[More Details](#)

● 1%	4
● 3%	8
● 5%	4
● Other	3



Question Eight:

8. Increase same day trips by 3 % per year

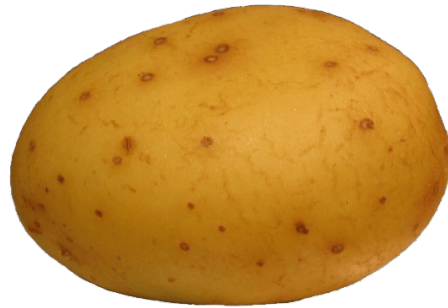
[More Details](#)

● 1%	3
● 3%	9
● 5%	7
● Other	0



What's in a Name?

Hello
my name is



FTA Definition of Denial:

“Trip Denials are ONLY recorded as a denial when the trip cannot be provided within the one hour window before and after the requested trip time. Trip times that are negotiated with the passenger within the one hour prior to the requested time or one hour past the requested time are NOT trip denials.

If a trip is provided outside of this “window”, it is a trip denial.

Recording trip denials is an ADA requirement. Trip denials must be documented and reported to ODOT in BlackCat under the Statistics reporting section. ODOT reviews trip denials and the impact on individuals with disabilities during the Technical Assistance Review (TAR).”

“Trip Refusals are requested trips outside the hours of service or service area provided by the transit system. This is a statistic used to track unmet demand. This is not an ADA requirement, but it is an ODOT Rural Transit Program requirement to support future requests for service expansion. Transit systems can use this statistic to plan service improvements if additional funding becomes available.”

ODOT Definition of No Show:

Missed Trips, which are caused by agencies and not by riders, result from trips that are requested, confirmed, and scheduled, but do not take place because:

- The vehicle arrives and leaves before the beginning of the pickup window without picking up the rider and without any indication from the rider that he or she no longer wants to make the trip. Note that a rider is not obligated to board until the beginning of the pickup window or—for transit agencies that have a 5-minute wait-time policy—from the start of the pickup window until 5 minutes have elapsed.
- The vehicle does not wait the required time within the pickup window, there is no contact with the rider, and the vehicle departs without the rider. Note that if during the wait time the rider indicates he or she no longer wants to take the trip, this is typically recorded as a “cancel at the door.”
- The vehicle arrives after the end of the pickup window and departs without picking up the rider (either because the rider is not there or declines to take the trip because it is now late).
- The vehicle does not arrive at the pickup location.

ODOT 5310 Funding Cycle

5310 Award
announcements
No later than
July 1

LOI published Feb. 8
LOI due Feb. 22

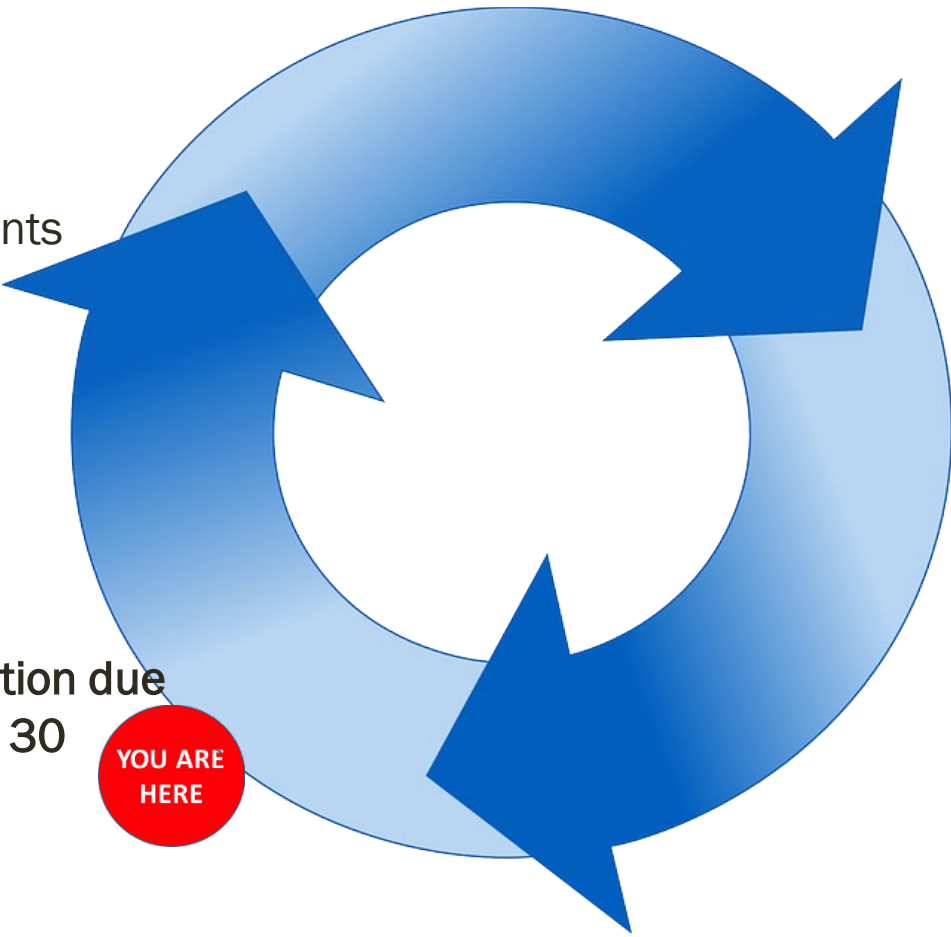
*Week of March 15,
MANDATORY viewing
of Application Webinar.*

March 19, 1:00pm is
Regional presentation.

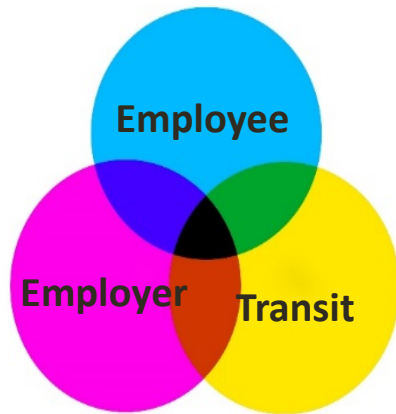
5310 Application due
to ODOT April 30



5310 application
published March 22



Update: Regional Projects



Employment Transportation Study

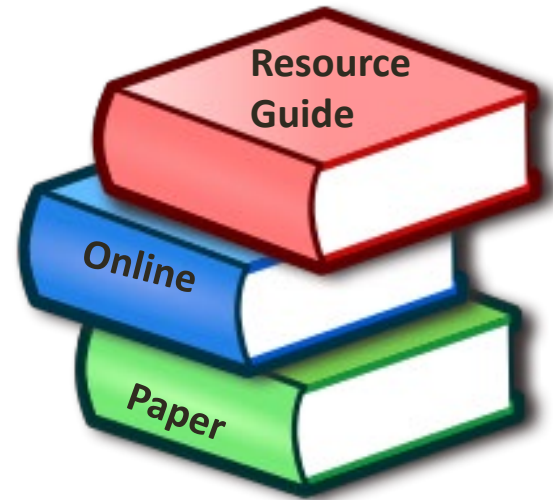
OC/OC Strategic Planning Initiative



Status: The consultant firm SIXMO was chosen for the Employment Transportation Study, and the consultant firm KFH was chosen to perform the OC/OC Strategic Planning Study. Contracts between OMEGA and the consultants are in development. Once signed, both projects should begin in earnest. Expected start is late April or very early May.

Update: Regional Projects

Regional Resource Guide



Status: The website is in development and will be populated with transportation and HHS information by the Mobility Manager in each county. It will be updated at least twice a year.

Expected completion by end of summer.

Update: Regional Projects

Marketing Outreach Program



Status: Agreements between OMEGA and lead agencies in each county are being sent out within a week. After signing, each county project may begin to be formalized. County apportionments were \$3812.50 each. Monies must be allocated in CY2021 and equitably promote transportation options and education in the county.

Regional Software Access Project



Status: Talks are continuing to develop an RFP that is clear and concise. The RFP is expected to be published in summer.

Meeting Dates for 2021

- Cancel September 15 meeting (OPTA), move to September 22.
- Alter every third Steering meeting to RCC quarterly meeting to best respect everyone's time.

MEETING DATES:

- May 19 – Steering
- **June 16 – RCC**
- July 21 – Steering
- August 18 – Steering
- **September 22 – RCC**
- October 20 – Steering
- **November 17 – RCC**
- December 15 – Steering (*if needed*)

May 19 Steering Committee Meeting:

Howard Stewart and Andrea Dupler of SEAT will be presenting information and strategies used by SEAT to expand transportation.

Topics of Discussion:

- How to develop & sustain a contract driver force
- How to provide 24/7 service for employment transportation & other needs
- How to develop and market contract services and scheduling portal access to medical providers
- Followed by Q & A

Recognition of Peggy Hickenbottom



With thanks and gratitude for your faithful and dedicated service to transportation; and recognizing your passionate and tireless devotion to helping the people of Belmont County who are most in need, we wish you a happy, safe, and enjoyable retirement.

You will be missed!

For the Good of the Region

- Open Roundtable for Announcements, Questions, Comments

5310 Funding Cycle Dates of Importance:

April 30, 2021

June - July 1, 2021

5310 and M/M Applications due to ODOT

5310 Awards Announced

Other announcements, or additions?

Medicaid currently has NO plans to regionalize transportation through a regional brokerage system.

