

Tuscarawas County

Tuscarawas Coordinated Public Transit-Human Services Plan

2017-2021

Tuscarawas County Senior Center

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Executive Summary

This plan is the Public Transit-Human Services Transportation Plan for Tuscarawas County. The plan was initially developed in 2008, updated in 2015 and 2017. This plan fulfills the requirements of the Federal Transit Administration (FTA) under the Fixing America’s Surface Transportation (FAST) Act, signed into law as a reauthorization of surface transportation programs through Fiscal Year 2020. According to requirements of the FAST Act, locally developed coordinated public transit-human services transportation plans must be updated to reflect the changes established by the FAST Act legislation. The FAST Act applies new programs and rules for all Fiscal Year 2016 funds and authorizes transit programs for five (5) years.

Transportation is a critical component of the communities in Tuscarawas County. Transportation provides access to jobs, education, health care, human services and allows all community members, including older adults and people with disabilities, to live independently and engage in community life. It is the purpose of this plan for local stakeholders to work collaboratively to do the following activities:

1. Identify all community resources

Community Mental Healthcare Inc.	2 Vehicles
Horizons Rural Public Transit	20 Vehicles
Society for Equal Access (SEA)	28 Vehicles
Tuscarawas County JFS	2 Vehicles
Tuscarawas County Senior Center	23 Vehicles

2. Identify and Prioritize community transportation needs

- Affordable transportation for out of the county trips
- Transportation options for Latino population in Tuscarawas County
- Tuscarawas County residents who do not qualify for Medicaid services but are low income & unable to pay for transportation services
- Transportation options for individuals with developmental disabilities
- Times with no transportation, congestions periods or long travel times
- Identified groups struggling with transportation options due to medical, economic or social constraints

3. Establish a clear plan for achieving shared goals

The overall plan is to coordinate services with providers and work to increase the transportation providers in Tuscarawas County. Coordinating on the local and regional level will help eliminate the duplication of services as well as streamline providers going to the same locations. The transportation providers will work with the Mobility Manager and other stakeholders to make sure the goals identified in this plan will be top priority to the TuscoBus Advisory Board. The timeline on the goals are all different but have been prioritized by order of importance.

Fundamental to the Coordinated Transportation Plan process is the active and meaningful involvement of stakeholders. For projects selected for funding under the Section 5310 program, participation in planning activities must include participation and/or representation of the following, at minimum:

- Seniors;
- Individuals with disabilities;
- People with low incomes;
- Public, private and non-profit transportation providers;
- Human services providers, and;
- The general public.
- RTPO OMEGA (Ohio Mid-Eastern Governments Association)

In order to ensure participation from the above groups the following stakeholder involvement activities were performed

Planning Committee / Advisory Board Meetings meet quarterly

Stakeholder meeting was held on May 17, 2017

Focus group meetings were held at 4 Satellite Sites of the Tuscarawas County Senior Center

Focus group meetings were held at several day workshops for individuals with disabilities

Public Meeting was held on September 28, 2017 4:00 pm to 6:00 pm

Public Meeting was held on September 29, 2017 10:00 am to 12:00 pm

This plan was developed and adopted by a planning committee TuscoBus Advisory Board which serves as the transportation advisory board and planning committee.

I. Geographic Area

Tuscarawas County is 568 square miles with a population of 92,500 people. Due to the square mileage of the county and it's rural setting many residents rely on health/human service agencies as their only means of transportation. The county is rural with New Philadelphia being the county seat being made up of 2 large cities and 20 smaller cities/villages. The residents of Tuscarawas County have to travel for employment, medical or leisure activities which also include the large employers in the New Philadelphia / Dover area.

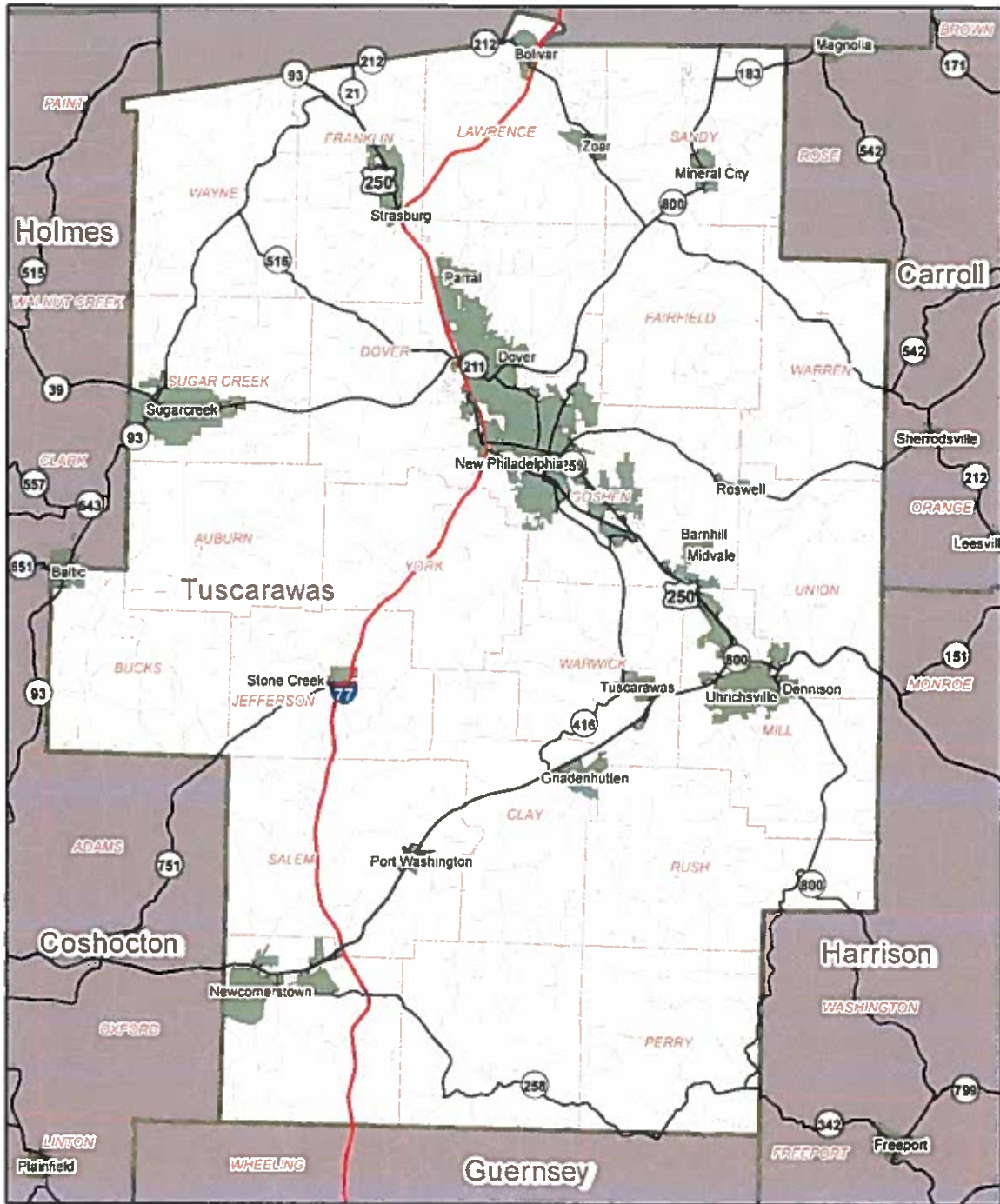
9 school districts, a career center and a campus of Kent State University are what the counties educational options are. Tuscarawas County has a large hospital in the Dover area and a smaller one in the Dennison area. Medical appointments general will happen in the Dover area and the county has 2 dialysis centers located in close vicinity to the hospital in Dover.

The major trip generator map shows that the majority of trips are to the New Phila/Dover area due to the fact that large employers, hospital, doctors, dialysis centers and shopping are located there. The next area for a large amount of trips is the Dennison area where a smaller hospital is located.

In January 2017 ODOT Office of Transit designated Horizons of Tuscarawas County Counties Inc. a 5311 Rural Public Transit Program. This is the first time that Tuscarawas County has had an opportunity to receive this grant. Along with Horizons, there are 2 nonprofit agencies that provide transportation to residents in the county, Society for Equal Access (SEA) and Tuscarawas County Senior Center. Tuscarawas County has several health and human service agencies that provide close door service for their agencies consumers.

In July 2013, Ohio Mid-Eastern Governments Association become one of the five non-MPO (Metropolitan Planning Organization) regional councils in Ohio taking part in a two-year pilot program to establish Regional Transportation Planning Organizations(RTPO) in Ohio. On January 27, 2016 Governor Kasich formally designated OMEGA as an RTPO along with our four other partner organization, pursuant to Unites States Code, Title 23, Section 135(m). This designation covers the Ohio counties of Carroll, Columbiana, Coshocton, Guernsey, Harrison, Holmes, Muskingum, and Tuscarawas.

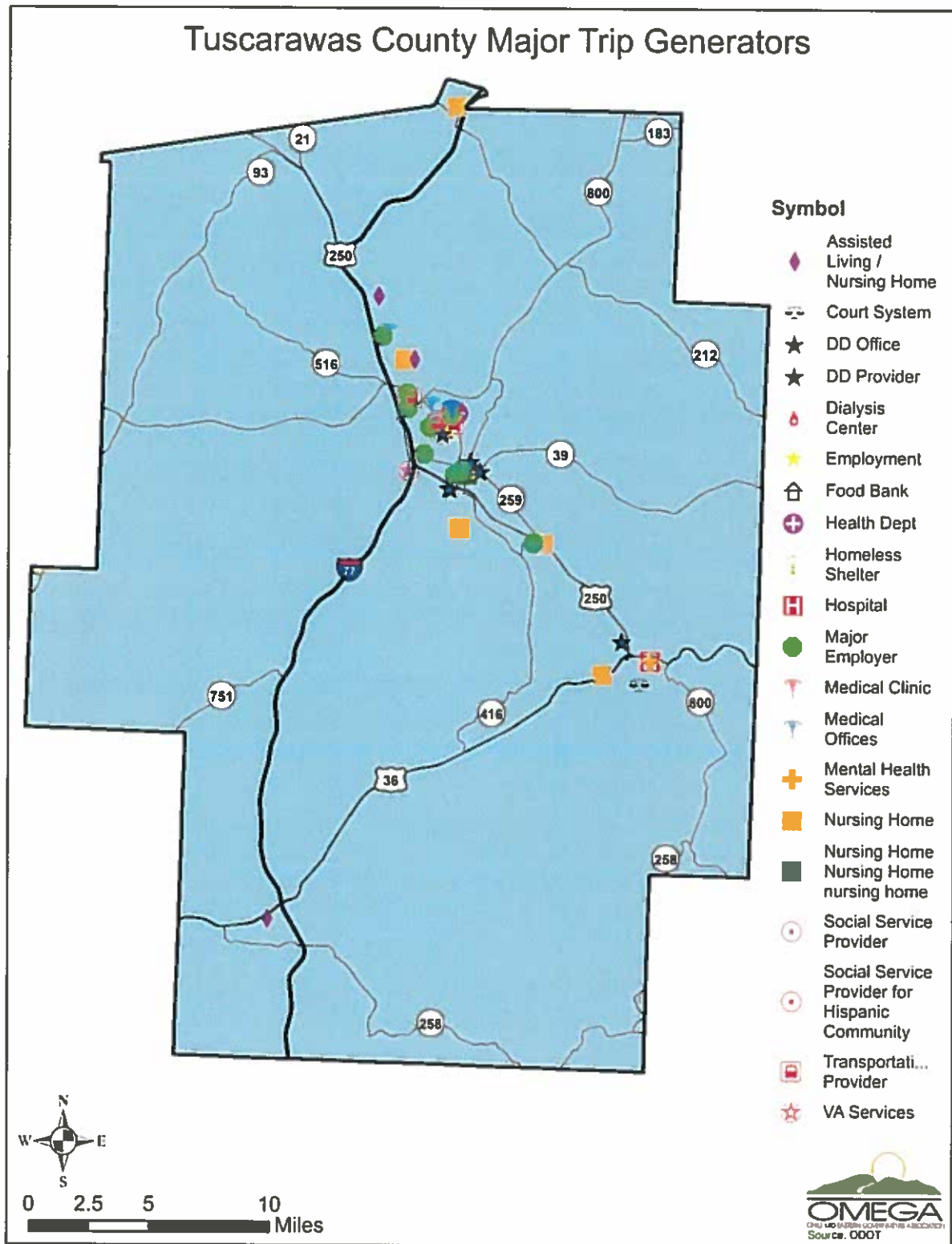
Map 1: Basic map of the geographic area covered by the plan



Tuscarawas County, Ohio



Map 2: Major trip generators in the geographic area



II. Population Demographics

The demographics of Tuscarawas County in the next 10+ years are going to require more resources than we have available at this time. The older adults and older adult with disabilities will be increasing significantly at over 60% of the county's residents. The demand for resources dedicated to this population will be a hardship on the current transportation providers. Tuscarawas County currently has 14% of the population living below the poverty level. The statewide problem that figures in with our demographics is the number of people fighting an addiction. This group will require more resources for transportation to court, therapy or work. The Latino population is also a under severed population that we need to work with. The data shows that Tuscarawas County has a population that is 95% white and 5% other races. 2% of that population is Latino but that number seems low due to the number of Latino's living in our County. The transportation providers need to be proactive to be able to meet the needs of an increasing population in the near future.

Chart 1: Total Population Current and Projected for Five Years

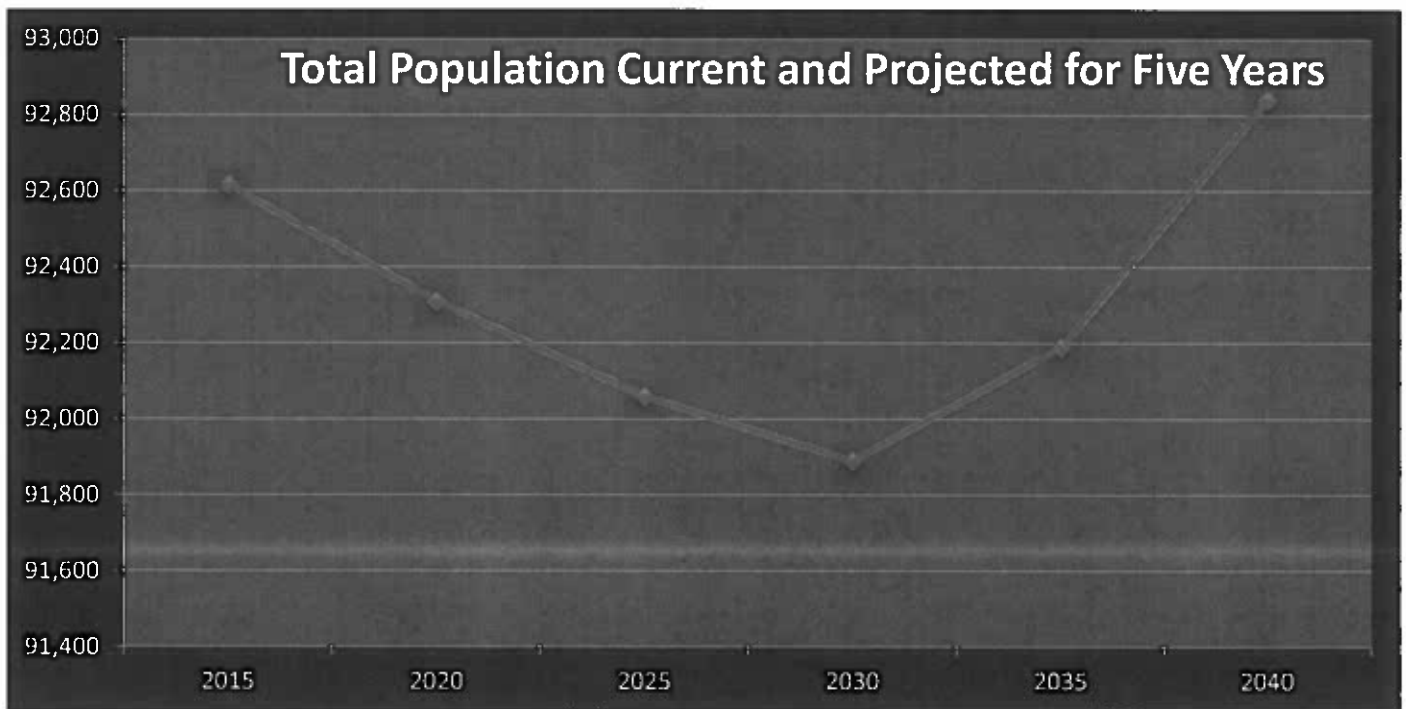


Chart 2: Total Population by Age Group

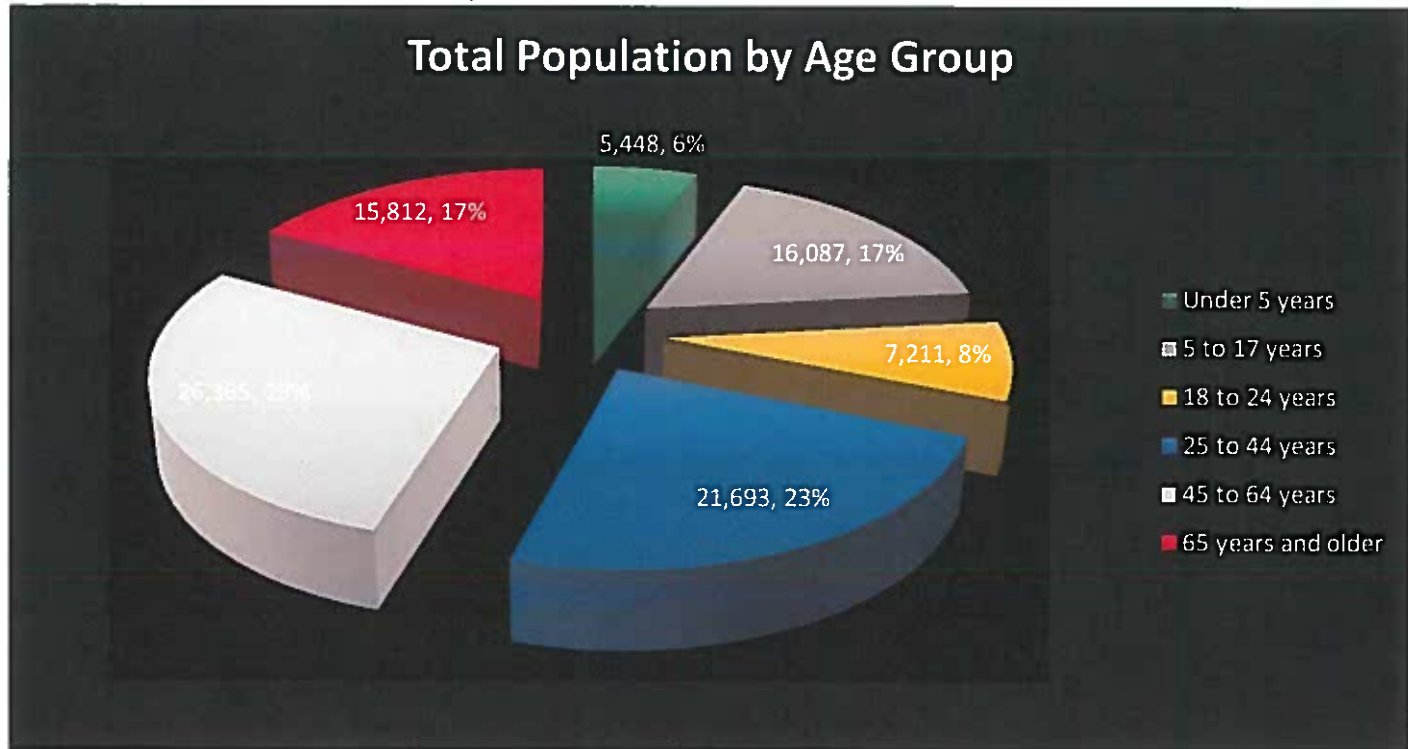


Chart 3: Total Population by Race

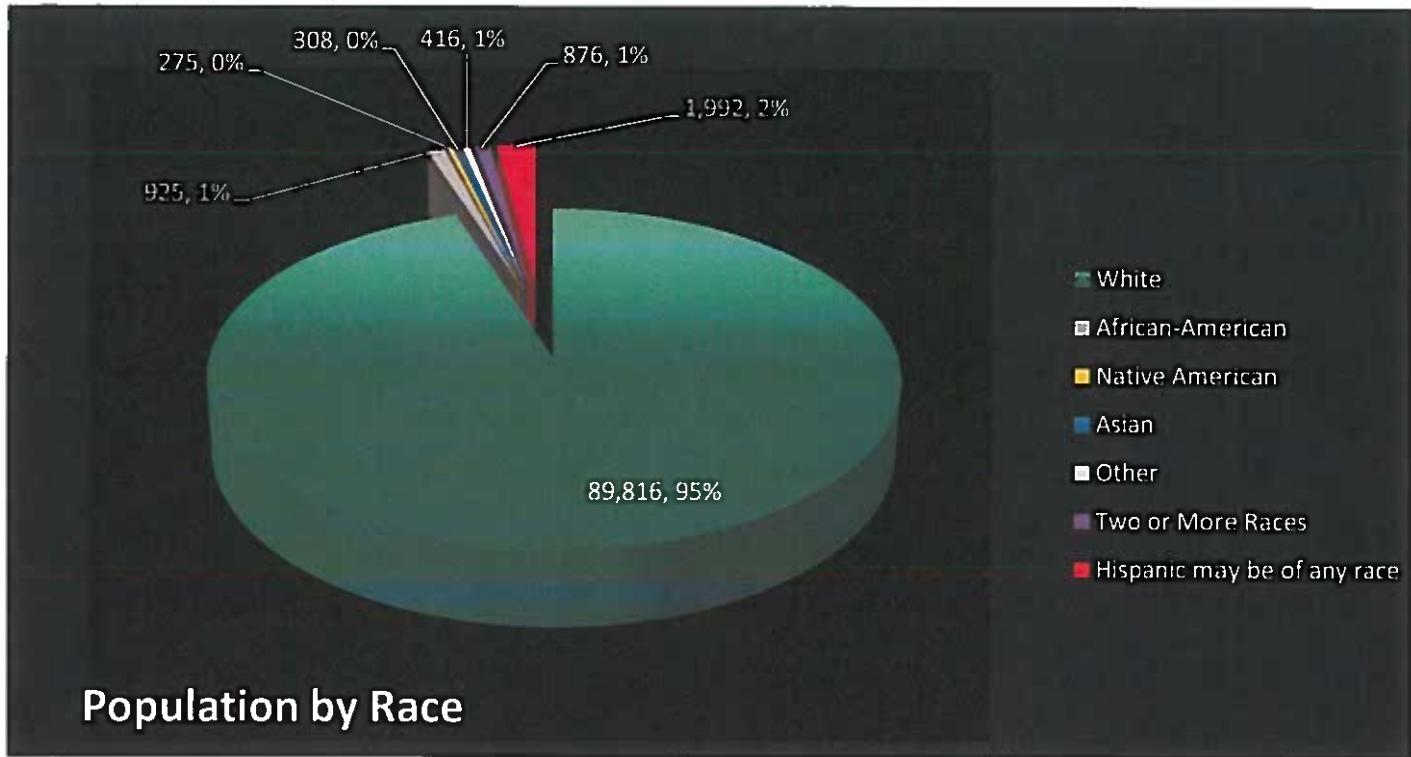


Chart 4: Number and percentage of people with disabilities

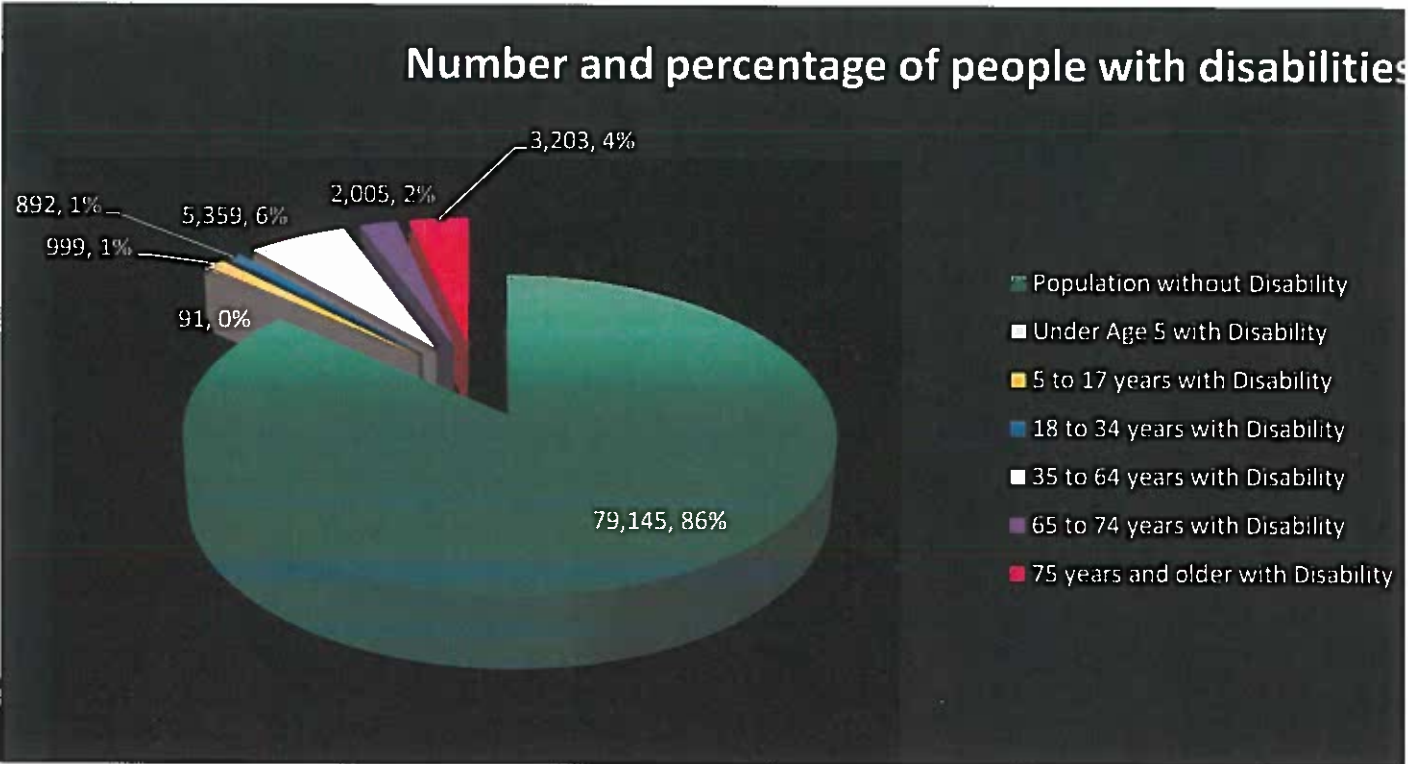


Chart 5: Number and percentage of households with incomes below the federal poverty level

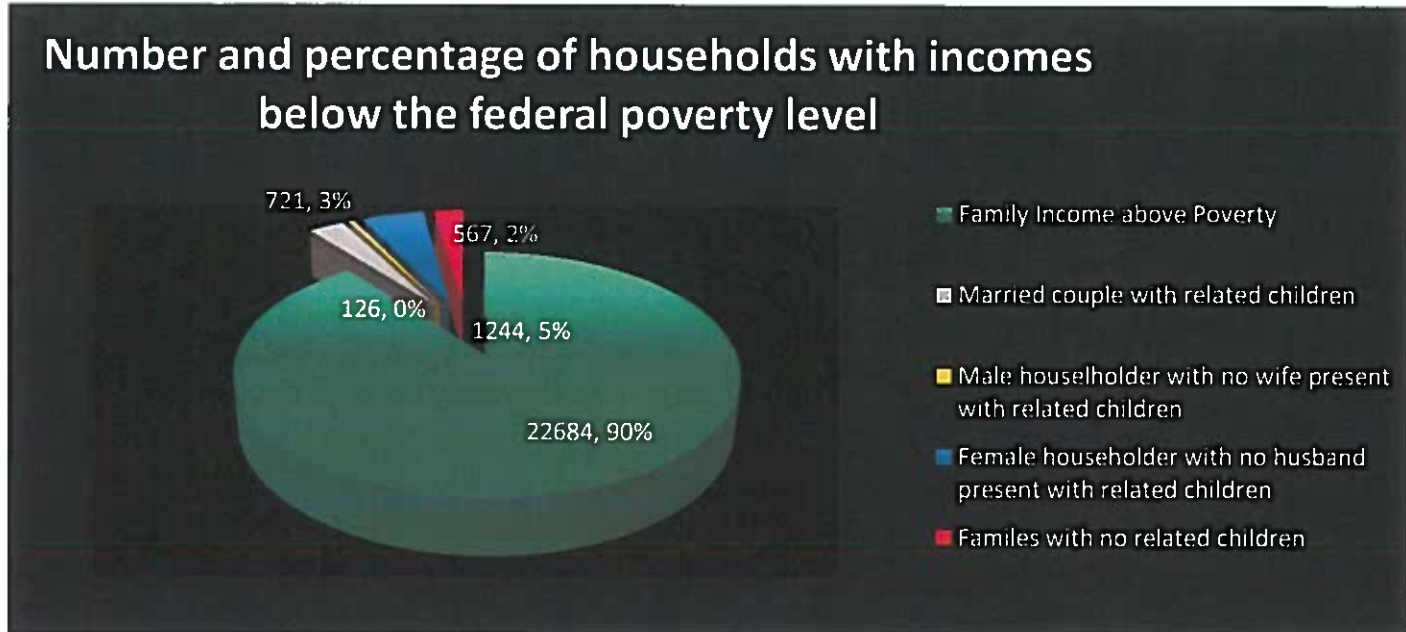


Chart 6: Number and percentage of individuals with incomes below the federal poverty level

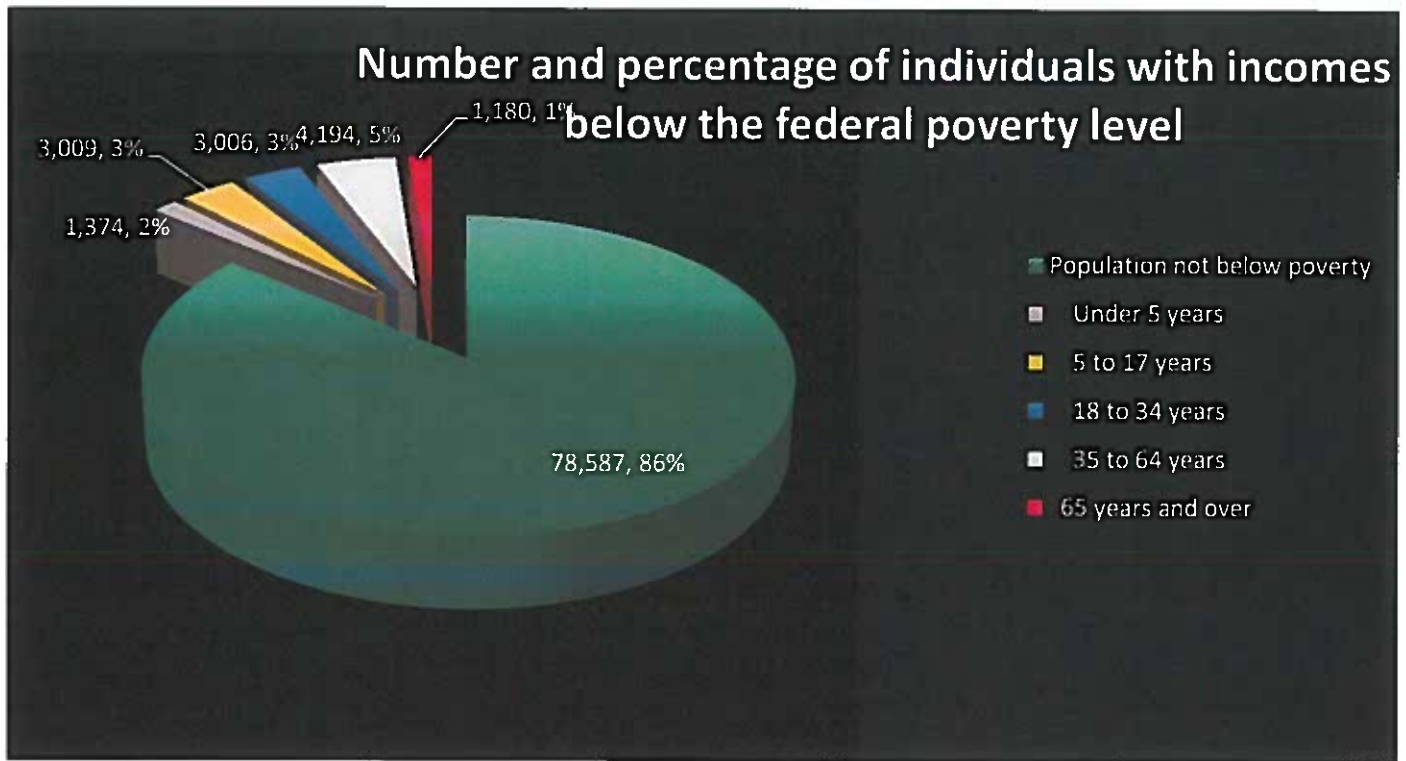
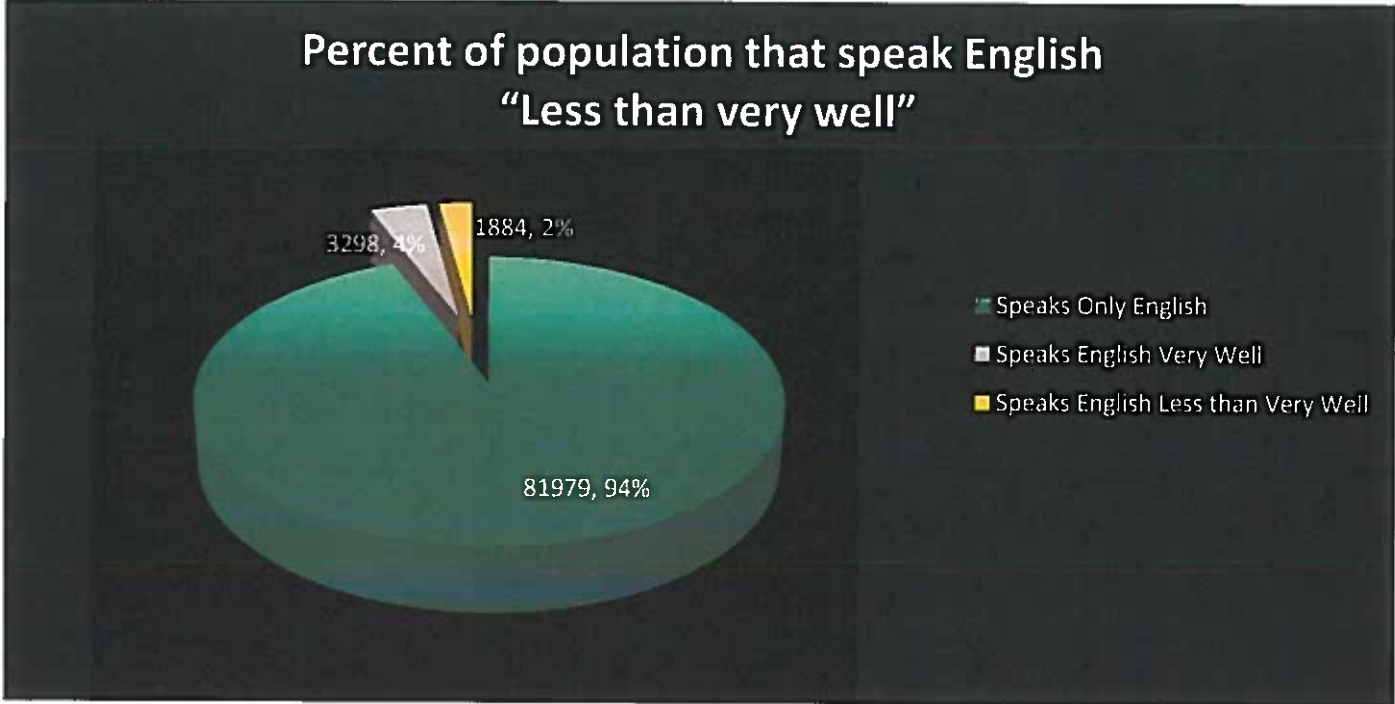


Chart 7: Percent of population that speak English "Less than very well"



III. Assessment of Available Services

Conducting an evaluation of service provider capabilities and analyzing the existing gaps and duplications of services for transportation resources in each community, provides transportation planners with the information needed to implement changes that will improve the network of transportation resources and services in Tuscarawas County and across county lines.

The lead agency identified stakeholders to participate in the assessment of available services. These stakeholders included those who were represented in the current or past planning committees, as well as others who the planning committee identified as being appropriate stakeholders.

Interviews were conducted with each of the identified stakeholders.

The purpose of the interview was to offer the stakeholders an opportunity to discuss the specific transportation services, gaps, needs, and priorities for their respective service areas or communities.

When applicable, information reported in the previous coordinated plan was used to supplement information gathered during this planning effort.

Inventory of Transportation Providers

The following transportation providers have participated in the information sharing of their transportation service organization. The following are the main transportation service providers for Tuscarawas County.

Community Mental Healthcare Inc.

Horizons Rural Public Transit

Society for Equal Access (SEA)

Tuscarawas County JFS

Tuscarawas County Senior Center

Existing Transportation Services

The following information is based on tabulations from the survey and interview results. A total of 5 organizations provided information about their services.

List of Transportation Service Providers

Agency Name: Tuscarawas County Senior Center

Transportation Service Type: Demand Response for TC residents over 60

Other Services Provided: 5 satellite centers, in home services, minor home repair, volunteer options, nutritious meals, education programs, telephone reassurance, income tax preparation through AARP, Medicare consultation/prescription drug assistance, fitness center

Contact Information: Pam Ferrell, Executive Director

Hours: 8am to 6:30 pm M-Th & 8 am to 4:30 pm Friday; Transportation 8:15 am to 3:45 pm M-F
T& Th 1:30 pm to 8pm & Sat 8am to 4pm

Service Area: Tuscarawas County

Eligibility Requirements: Senior Center Tuscarawas County resident 50 & older; Programs Tuscarawas County resident 60 & older

Web-site: www.tuscsc.org

Agency Name: Society for Equal Access (SEA)

Transportation Service Type: Demand Response

Other Services Provided: Independent Living Center Inc

Contact Information: Kevin Hannahs, Executive Director

Hours: 5am to 5 pm M-F Sat & Sun by Appointment

Service Area: Tuscarawas County

Eligibility Requirements: Resident of Tuscarawas County

Web-site: www.seailc.org

Agency Name: Horizons of Tuscarawas & Carroll Counties Inc

Transportation Service Type: Demand Response

Other Services Provided: Developmentally Disabled Group Homes & workshop

Contact Information: Donna Merrill, Executive Director

Hours: 6 am to 11 pm M-Sat; 7am to 2pm Sun

Service Area: Tuscarawas County

Eligibility Requirements: 16 years or older

Web-site: www.horizonsofcarrollandtusc.org

Agency Name: Tuscarawas County Job & Family Services

Transportation Service Type: Demand Response

Other Services Provided: Public Assistance and Children Services

Contact Information: David Haverfield, Executive Director

Hours: M-F 8 am to 4 pm Office; Transportation 7am to 5pm M-F

Service Area: Tuscarawas County

Eligibility Requirements: Transportation Medicaid eligible

Web-site: www.tcjfs.org

Agency Name: Community Mental Healthcare Inc
Transportation Service Type: Client based mental health group therapy only
Other Services Provided: Mental Health, substance abuse and crisis services
Contact Information: J.J. Boroski, Executive Director
Hours: M-T 8 am to 8 pm; W-TH 8am to 5pm; F 8am-12pm Office;
 Transportation 7:30 am-1:30 pm M-Th
Service Area: Tuscarawas County
Eligibility Requirements: Clients only
Web-site: www.cmhdover.org

The table below provides a summary of the characteristics of the participating transportation providers and organizations that purchase transportation on behalf of consumers.

Table 1: Organizational Characteristics

Agency Name	Directly Operates Transportation (Yes/No)	Purchases Transportation from Another Agency (if Yes, Who?)	Legal Authority (Private Non-Profit, Private For-Profit, Public Non-Profit,)	Number of Annual One-Way Passenger Trips	Average Number Trip Denials per Week	Are Vehicles Only Available for Human Service Agency Clients (Y/N)*
Tusc County SC	Yes	No	Non-Profit	44,575	1-3	N
SEA	Yes	No	Private Non-Profit	40,000	10-15	N
Horizons Rural Public Transit	Yes	No	Non-Profit	62,000	5-7	N
Tusc County JFS	Yes	Yes SEA/ Horizon	County Agency	Unknown	Unknown	Y
CMH	Yes	No	Non-Profit	Unknown	NA	Y

* Answering "Yes" indicates that your agency is closed door. Your agency is considered closed door if you ONLY provide transportation to your facility as a courtesy or if you ONLY serve a particular clientele that are enrolled in your agency programs (i.e. members of a sheltered workshop, or residents in a

nursing home). Answering “No” indicates that your agency is open door. This means the service is open to the public or a segment of the general public defined by age, disability, or low income. For example, if an agency provides general transportation for anyone in the community who is over the age of 60, they are considered “open door”. For example, an individual who is 60 or over can request transportation to a doctor’s appointment or the grocery store regardless of their affiliation with your agency.

The participating organizations provide a wide range of transportation including Demand response, on-demand, and human service agency demand response. 5 of the participating organizations provide services on weekdays. 3 operate transportation on Saturdays and 1 on Sundays. Evening services after 5 pm are operated by 2 organizations. The following table depicts the transportation service characteristics by agency.

Table 2: Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid-Eligible Trips (Y/N)	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Tusc County SC	Demand Response	M-Sat 8:15 am-3:45pm	N	Door to Door	CPR/BBP/First Aid/ DRIVE/Defensive Drive
SEA	Demand Response	M-Sat As Needed	Y	Door to Door	CPR/BBP/First Aid/ DRIVE/Defensive Drive
Horizon Rural Public Transit	Demand Response	M-Sat 6am-11pm Sun 7am-2pm	Y	Door to Door	CPR/BBP/First Aid/ DRIVE/Defensive Drive
Tusc County JFS	Demand Response	M-F 7am-5pm	Y	Door to Door	CPR/BBP/First Aid
CMH	Client Group Only	M-TH 9am-12pm	N	Moderate Assistance Some help in & out	DRIVE/Defensive Drive

Transportation-related expenses and revenues also differ by organization. Contracts and grants are common revenue sources for transportation operators in Tuscarawas County. The table below provides a summary of expenses and revenues for public and non-profit transportation programs.

Table 3: Transportation-Related Expenses and Revenues

Agency Name	Fare Structure	Donations Accepted (Y/N)	Number of Full-Time & Part-Time Drivers	Number of Full-Time & Part-Time Schedulers/ Dispatchers	Revenue Sources (most recent Fiscal Year)	Total Annual Transportation Expenses
Tusc County SC	Donation	Y	8 Full Time & 17 Part Time	2 Full time	Levy & Area Agency on Aging	\$583,155
SEA	2.15 per Mile	N	28 Part Time	2 Full Time	Contact with JFS	\$862,614
Horizons Rural Public Transit	\$6 RT / \$4 OW	Y	8 Full Time & 23 Part Time	5 Full Time & 3 Part Time	5311 Grant & Contacts	\$1.5 Million
Tusc County JFS	NA	N	1 Full Time /2Part Time	1 Full Time	State Funding	\$1.4 Million
CMH	NA	Y	2 Part Time	None	Medicaid, Medicare, Insurance, Self-Pay, Grants, Donations & Interest	\$4,348

The following table provides basic information about transportation options other than the traditional public and human services transportation. Transportation options might include bike share, ride share, intercity, or taxi services, and more.

Tuscarawas County has limited options for active transportation. In 2017 an active transportation conference was provided by Ohio Department of Health and Ohio Department of Transportation. 9 teams from The State of Ohio were selected to attend and a diverse group from Tuscarawas County was included. This conference required the team to complete an active transportation plan for the county they represented. This team has completed and submitted the plan. This plan was to include education, infrastructure, planning, policy and data for active transportation in our county. This group will continue to make strides to improve active transportation options in Tuscarawas County. In 2017 Indian Valley Schools began the process to approve a safe route to school plan and in 2018 will apply for safe routes to school funding through ODOT. This is the first school in Tuscarawas County to have an approved plan. The New Philadelphia Schools started several walking groups at the West Elementary Building in fall of 2017. The mobility manager and active transportation team members are volunteering with this project.

Table 4: Alternative/ Active Transportation Options

Transportation Option	Availability	Cost	Usage	Service Area
Harcatus RSVP	Limited depends on Volunteers	Donation	1 to 3 times a year	Depends on Volunteer
Performance Taxi	Limited	Unknown	Limited	Unknown
Tusky Transport	Unknown	Unknown	Unknown	Unknown
Town & Country	Unknown	Unknown	Unknown	Unknown

The following table provides basic information about local travel training program options.

Table 5: Transportation Resources

Transportation Resource	Availability	Cost	Usage	Service Area
Mobility Management Program	M-F 8am-4:30 pm After hours by appt	NA	730 trips brokered in 2017	Tuscarawas County

The following table illustrates the technology used by each transportation provider for scheduling, dispatching, and/or GPS tracking vehicles.

Table 6: Technology

Name of Dispatching Software	Name of Scheduling Software	Do you have an App for Transportation (Y/N)?		AVL System/ GPS (Y/N)
Tusc County SC	Custom Built Software	N	Custom Built Software	N
SEA	Para Plan	N	Para Plan	N
Horizon Rural Public Transit	Trip Master	N	CTS	Y
Tusc County JFS	Para Plan	N	Para Plan	N
CMH	N/A	N	N/A	N

Assessment of Community Support for Transit

Tuscarawas County transportation providers receive support from our County Commissioners, hospitals, dialysis centers and our health/human service agencies. With the limited transportation available in our county it is important to have support from stakeholders to work together as funding becomes harder to attain.

Safety

The transportation providers strive to provide safe, affordable and on time transportation to the residents of Tuscarawas County. Each agency has policies and procedures for their drivers. The agencies coordinate to train all drivers with DRIVE training for safe transporting of ambulatory or clients who require accessible devices. The drivers are trained to handle all types of clients with or without disabilities. They also are taught securement of wheelchairs, walkers or any medically devices that would need to be secured. Defensive Drive training teaches drivers about techniques to avoid accidents. These classes are taught when a new driver starts and every 3 years after as long as employment continues.

Vehicles

Survey/Interview participants listed combined total of 77 vehicles. Approximately 74% of the vehicles are wheelchair accessible. A vehicle utilization table is provided at the end of this chapter (Table 7).

All of the transportation providers provide at least 50% wheelchair accessible vehicles, while some organizations have an entire fleet of wheelchair accessible vehicles.

Tuscarawas County Job and Family Services is the only provider that does not meet the 50% wheelchair accessible van fleet. Since they have a contact with 2 local transportation providers that have accessible fleets this has not been a problem. Tuscarawas County providers have a large number of clients using wheel chairs or needing ramps to utilize transportation. Transportation is also experiencing a large number of bariatric clients requiring a 1000 lb. lift and larger vehicles to complete their trips. The only agency with a 1000 lb. lift is Horizons Rural Public transit.

As vehicles age, they require additional maintenance, may break down more often, and become costlier to operate. Vehicle replacement, based on age and condition, is vital to the overall cost effectiveness of the transportation services provided.

Table 7: Vehicle Utilization Table

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Tuscarawas County Senior Center											
661	Dodge	MMV	2017	2C7WDG BG1HR 718582	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County
660	Dodge	MMV	2017	2C7WDG BG1HR 718565	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County
658	Dodge	MMV	2017	2C7WDG BG5HR 562885	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County
657	Dodge	MMV	2017	2C7WDG BG6HR 562863	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County
656	Dodge	MMV	2017	2C7WDG BG6HR 562877	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County
655	Dodge	MMV	2016	2C7WDG BG5GR 202885	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County
654	Dodge	MMV	2016	2C7WDG BG5GR 202854	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County
653	Dodge	MMV	2015	2C7WSG BG2FR 634395	6	2	M-F	8:15 am- 3:45 pm	Very Good	SC Transportation	Tusc County

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
652	Dodge	MMV	2014	2C7WDG BG4ER 261228	6	2	M-F	8:15 am- 3:45 pm	Fair	SC Transportation	Tusc County
651	Dodge	MMV	2014	2C7WDG BG2ER 261227	6	2	M-F	8:15 am- 3:45 pm	Fair	SC Transportation	Tusc County
650	Dodge	MMV	2014	2C7WDG BGOER 261226	6	2	M-F	8:15 am- 3:45 pm	Good	SC Transportation	Tusc County
648	Dodge	MMV	2014	2C7WDG BG9ER 261225	6	2	M-F	8:15 am- 3:45 pm	Good	SC Transportation	Tusc County
647	Dodge	MMV	2013	2C4RDG BG0DR 617523	7	2	M-F	8:15 am- 3:45 pm	Fair	SC Transportation	Tusc County
646	Dodge	MMV	2013	2C4RDG BG9DR 617522	7	2	M-F	8:15 am- 3:45 pm	Fair	SC Transportation	Tusc County
645	Ford	CV	2012	1FTDS3E LOCDA 67548	10	1	M-F	8:15 am- 3:45 pm	Fair	SC Transportation	Tusc County
643	Dodge	MMV	2012	2C4RDG BG3CR 180728	7	2	M-F	8:15 am- 3:45 pm	Poor	SC Transportation	Tusc County

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
642	Dodge	MMV	2012	2C4RDG BG1CR 180727	7	2	T& Th Sat 8 am - 4 pm	1:30 pm - 8:00 pm	Poor	SC Transportation	Tusc County
641	Ford	CV	2011	1FTDS3E LOBDA 22866	14	0	M-F	8:15 am- 3:45 pm	Fair	SC Transportation	Tusc County
639	Dodge	MMV	2011	2D4RN4 DE2AR 455044	7	2	M-F	8:15 am- 3:45 pm	Poor	SC Transportation	Tusc County
638	Dodge	MMV	2011	2D4RN4 DE2AR 455030	7	2	M-F	8:15 am- 3:45 pm	Poor	SC Transportation	Tusc County
637	Ford	CV	2010	1FTDS3E L8ADA 10978	10	1	Depend s on Schedul e	As Need ed	Poor	SC Activities Program	Program Trip
627	Chevy	Mini	2006	1D4GP2 4R66B 637795	7	0	Depend s on Schedul e	As Need ed	Poor	SC Activities Program	Program Trip
626	Ford	CV	2005	1FTSS34 L75HB 19939	14	0	Depend s on Schedul e	As Need ed	Poor	SC Activities Program	Program Trip
Society for Equal Access (SEA)											
4	Dodge	Caravan	2013	617540	4	1	M-S	4 am- 9:30p m	Good	SEA Transportation	150 Mile Radius

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
5	Dodge	Caravan	2010	293913	7	0	M-S	4 am-9:30pm	Fair	SEA Transportation	150 Mile Radius
7	Dodge	Caravan	2010	323786	7	0	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
8	Chevy	Uplander	2008	198935	4	1	M-S	4 am-9:30pm	Fair	SEA Transportation	150 Mile Radius
10	Dodge	Caravan	2010	788622	7	0	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
11	Dodge	Caravan	2011	788620	7	0	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
14	Ford	F-350	2008	B35059	2	2	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
15	Chevy	Uplander	2005	145939	12	0	M-S	4 am-9:30pm	Fair	SEA Transportation	150 Mile Radius
16	Chevy	Uplander	2008	205611	4	1	M-S	4 am-9:30pm	Fair	SEA Transportation	150 Mile Radius

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
17	Chevy	Uplander	2008	206665	4	1	M-S	4 am-9:30pm	Fair	SEA Transportation	150 Mile Radius
18	Chevy	Uplander	2007	171982	5	1	M-S	4 am-9:30pm	Fair	SEA Transportation	150 Mile Radius
19	Dodge	Caravan	2011	788621	7	0	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
21	Chrysler	Town & Country	2006	559653	7	0	M-S	4 am-9:30pm	Poor	SEA Transportation	150 Mile Radius
22	Ford	Econoline	2009	A25589	7	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
26	Ford	Supreme	2011	A22865	12	0	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
27	Dodge	Caravan	2012	180715	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
28	Dodge	Caravan	2012	180713	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
29	Dodge	Caravan	2012	180714	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
30	Ford	E-Series	2012	A67547	7	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
31	Ford	E-Series	2013	B02007	12	0	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
32	Dodge	Caravan	2014	319575	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
33	Dodge	Caravan	2014	319577	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
34	Dodge	Caravan	2015	634335	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
35	Dodge	Caravan	2016	125140	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
36	Dodge	Caravan	2016	313718	4	1	M-S	4 am-9:30pm	Good	SEA Transportation	150 Mile Radius
37	Dodge	Caravan	2016	386921	2	2	M-S	4 am-9:30pm	New	SEA Transportation	150 Mile Radius
38	Dodge	Caravan	2016	366255	2	2	M-S	4 am-9:30pm	New	SEA Transportation	150 Mile Radius
39	Dodge	Caravan	2016	386919	2	2	M-S	4 am-9:30pm	New	SEA Transportation	150 Mile Radius

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Horizons of Tuscarawas Rural Public Transportation											
3	Ford	E350	2008	1FD3E35L18DA05744	11	2	M-Sat Sun	6am/ 11pm 7am- 2pm	Fair	Rural Transit	Tusc County
22	Dodge	Caravan	2013	2C4RDGBG5DR617520	6	1	M-Sat Sun	6am/ 11pm 7am- 2pm	Good	Rural Transit	Tusc County
27	Dodge	Caravan	2013	2C4RDGBG4DR710156	6	1	M-Sat Sun	6am/ 11pm 7am- 2pm	Good	Rural Transit	Tusc County
28	Dodge	Caravan	2013	2C4RDGBG6DR710157	6	1	M-Sat Sun	6am/ 11pm 7am- 2pm	Good	Rural Transit	Tusc County
29	Ford	Econoline	2005	1FTSS34L45HB49352	7	1	M-Sat Sun	6am/ 11pm 7am- 2pm	Fair	Rural Transit	Tusc County
30	Ford	Club Wagon	1998	1FBSS31L3WHA92250	13	0	M-Sat Sun	6am/ 11pm 7am- 2pm	Fair	Rural Transit	Tusc County
34	Dodge	Caravan Mini	2014	2C7WDGBG3ER319748	4	1	M-Sat Sun	6am/ 11pm 7am- 2pm	Very Good	Rural Transit	Tusc County
35	Ford	Goshen Bus	2015	1FDEE3FS6FDA14404	13	2	M-Sat Sun	6am/ 11pm 7am- 2pm	Very Good	Rural Transit	Tusc County
38	Dodge	Caravan Mini	2015	2C7WDGBG3FR634423	4	1	M-Sat Sun	6am/ 11pm 7am- 2pm	Good	Rural Transit	Tusc County
39	Dodge	Caravan Mini	2015	2C7WDGBG3FR634406	4	1	M-Sat Sun	6am/ 11pm 7am- 2pm	Good	Rural Transit	Tusc County

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
42	GMC	Savana G3500	2008	1GJHG35K381201125	11	0	M-Sat Sun	6am/11pm 7am-2pm	Fair	Rural Transit	Tusc County
43	Dodge	Caravan Mini	2006	2C7WDGBG9GR202873	6	1	M-Sat Sun	6am/11pm 7am-2pm	Very Good	Rural Transit	Tusc County
44	Dodge	Caravan Mini	2006	2C7WDGBG4GR202876	6	1	M-Sat Sun	6am/11pm 7am-2pm	Very Good	Rural Transit	Tusc County
47	Ford	Champion	2001	1FDFF4F56GDC50241	11	6	M-Sat Sun	6am/11pm 7am-2pm	Very Good	Rural Transit	Tusc County
48	Ford	Champion	2001	1FDFF4F56GDC50241	11	6	M-Sat Sun	6am/11pm 7am-2pm	Very Good	Rural Transit	Tusc County
49	Dodge	Caravan Mini	2001	2C7WDGBGXHR562882	6	1	M-Sat Sun	6am/11pm 7am-2pm	Very Good	Rural Transit	Tusc County
51	Ford	E350	2001	1FDEE3F51HDC77788	14	2	M-Sat Sun	6am/11pm 7am-2pm	Very Good	Rural Transit	Tusc County
52	Ford	E350	2001	1FDEE3F53FDC70891	14	2	M-Sat Sun	6am/11pm 7am-2pm	Very Good	Rural Transit	Tusc County
62	Dodge	Caravan Mini	2001	2C4RDGBG9DR617519	6	1	M-Sat Sun	6am/11pm 7am-2pm	Fair	Rural Transit	Tusc County

Veh #	Make	Model	Year	Vin #	Capacity	WC Capacity	Days of the Week Vehicle is in Service	Service Hours	Vehicle Condition	Program to which Vehicle is Assigned (if applicable)	Service Area
Tuscarawas County Job & Family Services											
1	Dodge	Grand Caravan	2006	1D4GP24E16B650757	7	No	5	8	fair	NET / Child. Serv.	Ohio
2	Dodge	Grand Caravan	2001	2C4RDG8G0ER433152	7	No	4	4	good	NET / Child. Serv.	Ohio
3	Dodge	Grand Caravan	2001	2D4RN4DE1AR455052	7	Yes	5	4	good	NET / Child. Serv.	Ohio
4	Chevy	Impala	2008	2G1WB58K689166198	5	No	5	8	good	NET / Child. Serv.	Ohio
CMH											
1	Ford	Econ E350	2009	1FTDS34L99DA25566	11	0	M-Th	7:30 am-1:30pm	Fair	Partial Hospitalization	Tusc County
2	Ford	Passenger	2001	1FTDSEL6ASA10977	13	0	M-Th	7:30 am-1:30pm	Good	Partial Hospitalization	Tusc County

Summary of Existing Resources

The above charts show 77 vehicles available to transport clients from 5 providers. It is still at times not enough. There are hours during the day depending on the following factors; client's appointments are running earlier, later than scheduled so the agencies providing services could be overloaded. The times are normally between 8 am to 9 am, around 12pm and again around 2pm to 4 pm. It seems that all clients require a trip in these time frames. Grouping trips by geographic locations has helped a little but with the number of vans out of county doing trips this limits the amount of vans in the county and makes the overload sometimes impossible to handle.

Insert a summary of existing resources that are available.

Tuscarawas County Senior Center	20 W/C Vehicles	3 Vehicles w/o W/C
Society for Equal Access	19 W/C Vehicles	9 Vehicles w/o W/C
Horizons Rural Public Transit	16 W/C Vehicles	3 Vehicles w/o W/C
Tuscarawas County JFS	1 W/C Vehicle	3 Vehicles w/o W/C
Community Mental Healthcare Inc	1 W/C Vehicle	1 Vehicle w/o W/C

IV. Assessment of Transportation Needs and Gaps

In an effort to better understand the Tuscarawas County needs, the planning committee examined research and data, as well as solicited input from the community in an effort to gather information about needs and gaps in transportation services.

The demographic and socio-economic conditions of the study area are discussed in the Demographics Chapter of this plan. The following overview is an evaluation of the gaps in service based upon geographic data as well as from the perspective of the targeted populations, transportation providers, and the general public.

Tuscarawas County Senior Center along with a variety of stake holders in the area in an attempt to solicit input and request participation from any organization that could potentially be impacted by the coordinated transportation planning process. More information on how the lead agency engaged stakeholder and the general public is available upon request.

The following methods were used to assess transportation needs and gaps

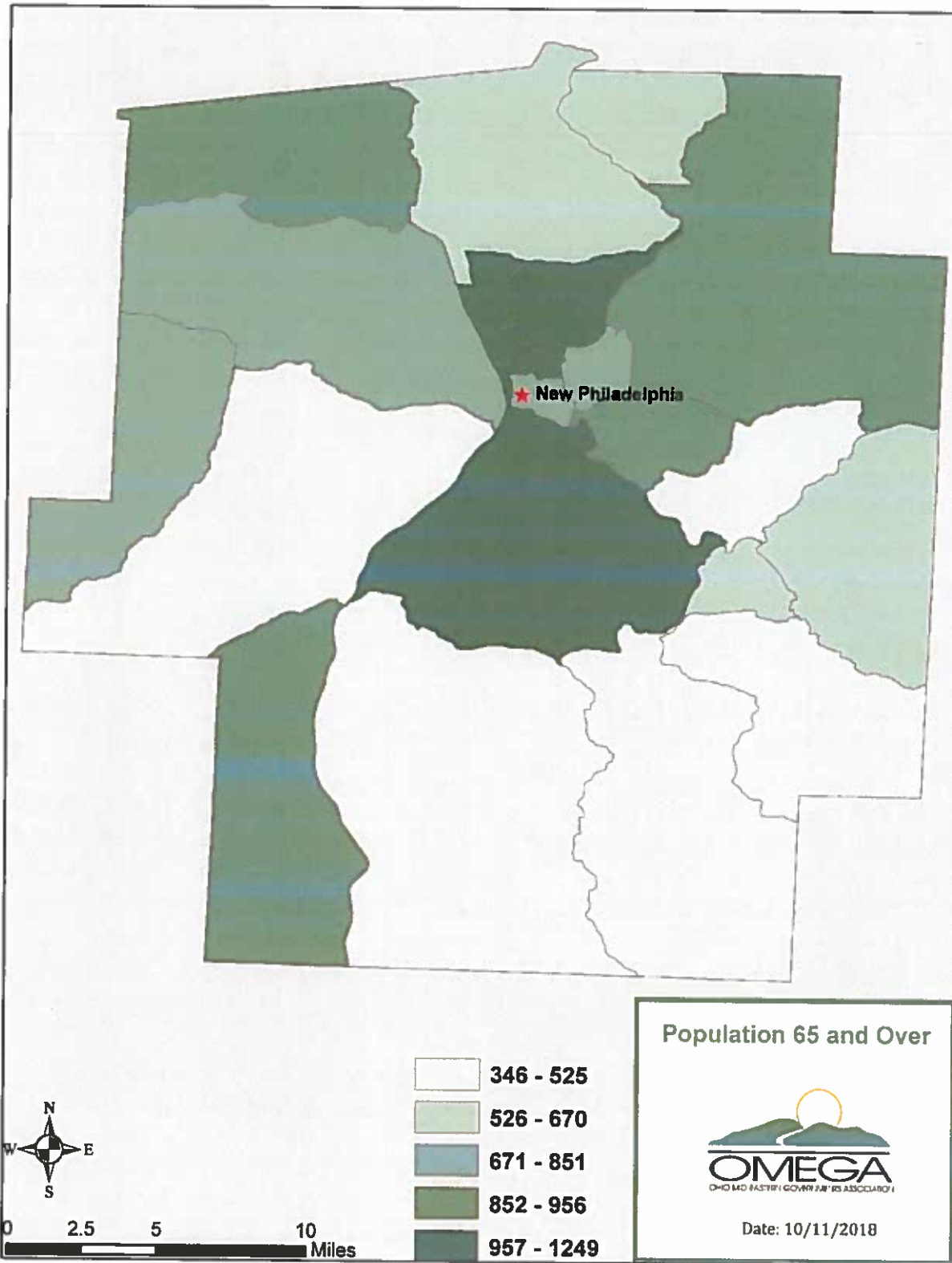
- Assessment of data and demographics (required)
- Planning Committee /Advisory Board Meetings
- Coordination with other agencies that are performing surveys or data for planning
- Client Surveys
- Stakeholder Surveys
- Focus Groups
- Public Meetings

Local Demographic and Socio-Economic Data

Data for each target population group were aggregated by Census Block Group for transportation analysis. The demographic and socio-economic data is valuable because a comparison of where the highest and lowest densities individuals who are most likely to need transportation live. This information can then be compared to the locations of 1 major trip generators, and 2 available transportation services.

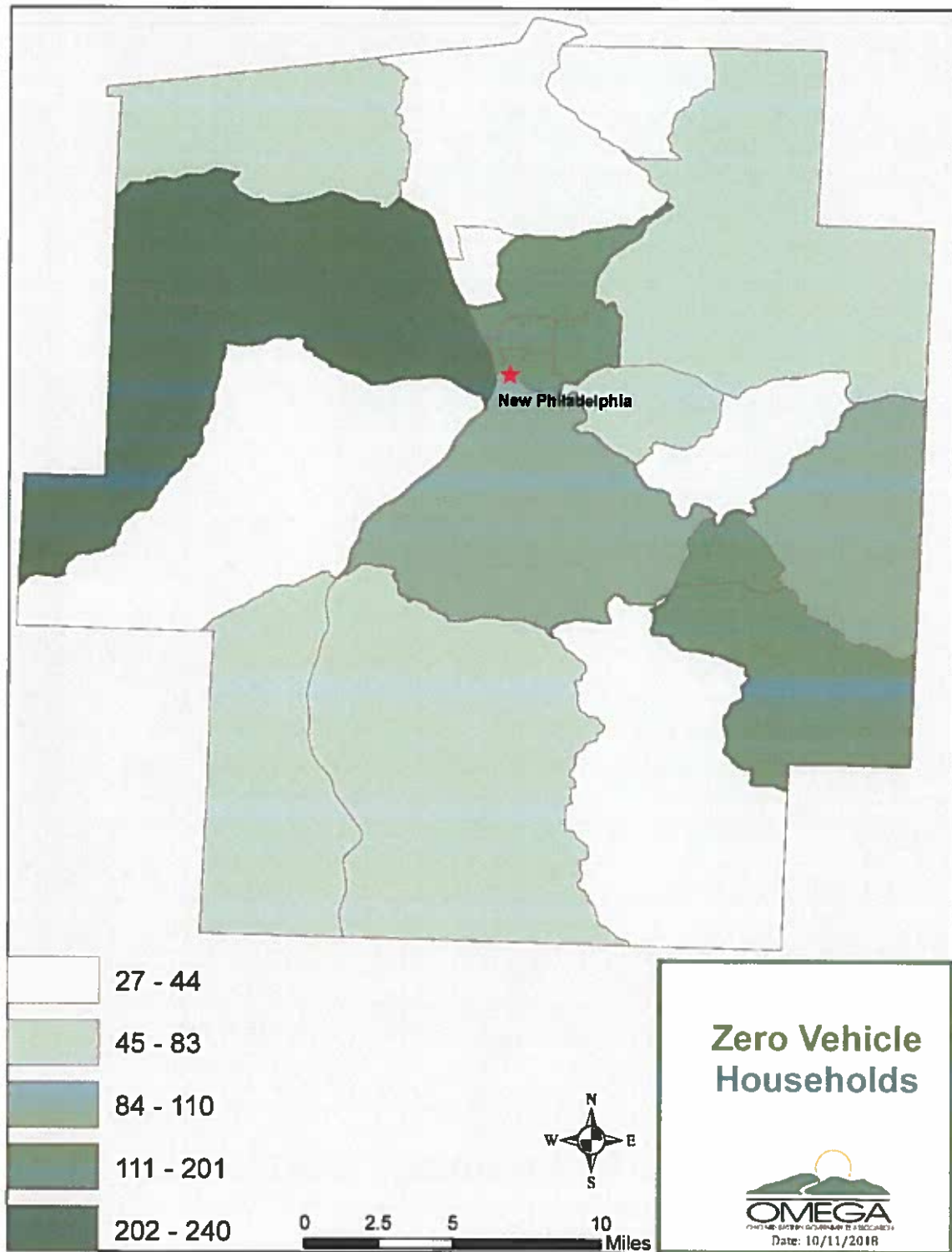
The following exhibit Map 3 illustrates the areas where the number of older adults (age 65 and older) is at or above the Tuscarawas County average.

Exhibit Map 3: Map of Population Density of Individuals Age 65 and Older



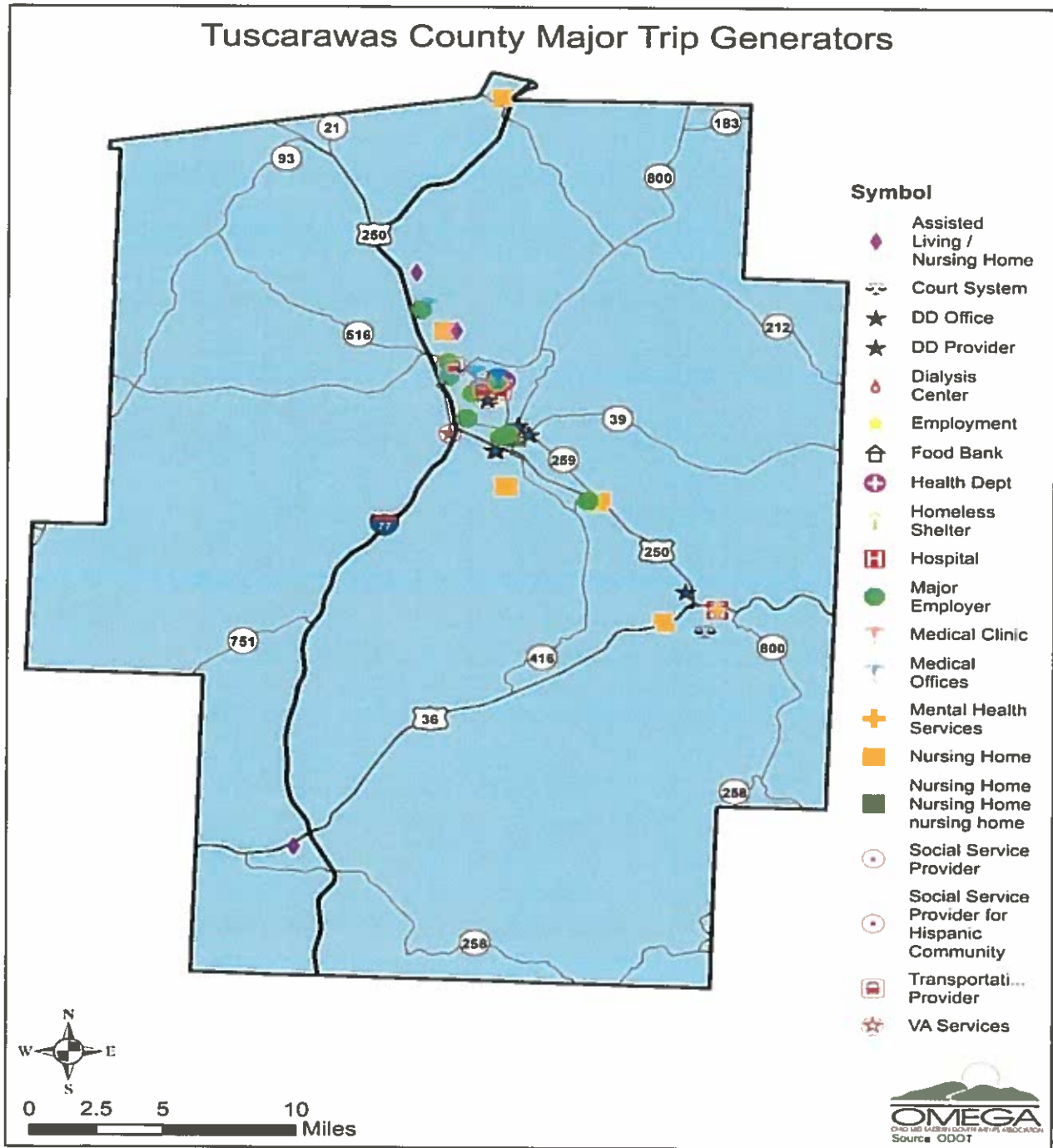
The exhibit Map 4 below indicates the areas where the number of zero vehicle households is above the Tuscarawas County average. The absence of a vehicle in the household is often an indication of the need for transportation services.

Exhibit Map 4: Map of Density of Zero Vehicle Households



The next map 5 exhibit illustrates the location of the top destinations for the existing transportation providers as well as major trip generators for anyone in the area, including those who drive a personal vehicle.

Exhibit Map 5: Map of Major Trip Generators



Analysis of Demographic Data

Tuscarawas County data shows that zero vehicle households, individual's age 65 & older population are in the areas of the county that require longer than normal transit times. The issues that transportation providers face currently are these individuals live a long distance from their appointments which mean long transit times. A long transit time creates the problem that fewer clients receive services due to the longer than normal transit time. The normal transit time is 15-30 minutes before a client's appointment to allow for pick up and travel time. In smaller cities and villages outside of New Philadelphia and Dover area transit time could be as much as 1 hour or more. That is getting to the client and then to the appointment. Combining with the long transit time is the client could be disabled and required to use a wheelchair for transport. If this scenario occurs, then there would be additional time added for securing of the wheelchair.

General Public and Stakeholder Meetings/Focus Groups

Tuscarawas County Senior Center hosted and facilitated 10 local meetings and focus groups to discuss the unmet transportation needs and gaps in mobility and transportation. 94 of people participated in the meetings. Of those, 56 self-identified as older adults and 7 self-identified as being a person with a disability. More information about what meetings were held and attendance at those meetings is available upon request.

During the meeting, Tuscarawas County Senior Center / Shannon Hursey, Mobility Manager presented highlights of historical coordinated transportation in Tuscarawas County, and discussed the activities since the last Coordinated Public Transit Human Services Transportation Plan that have helped to address some of the unmet transportation needs and gaps in services for the area.

Following the initial presentation, the stakeholders were asked to review the gaps in transportation services and needs from the previous plan/or update and identify any gaps that were no longer valid and any new needs/gaps, which the facilitator deleted/added to/from a list. The focus of the discussion was transportation for older adults, individuals with disabilities, and people with low incomes. However, several topics discussed also impact mobility options for the general public.

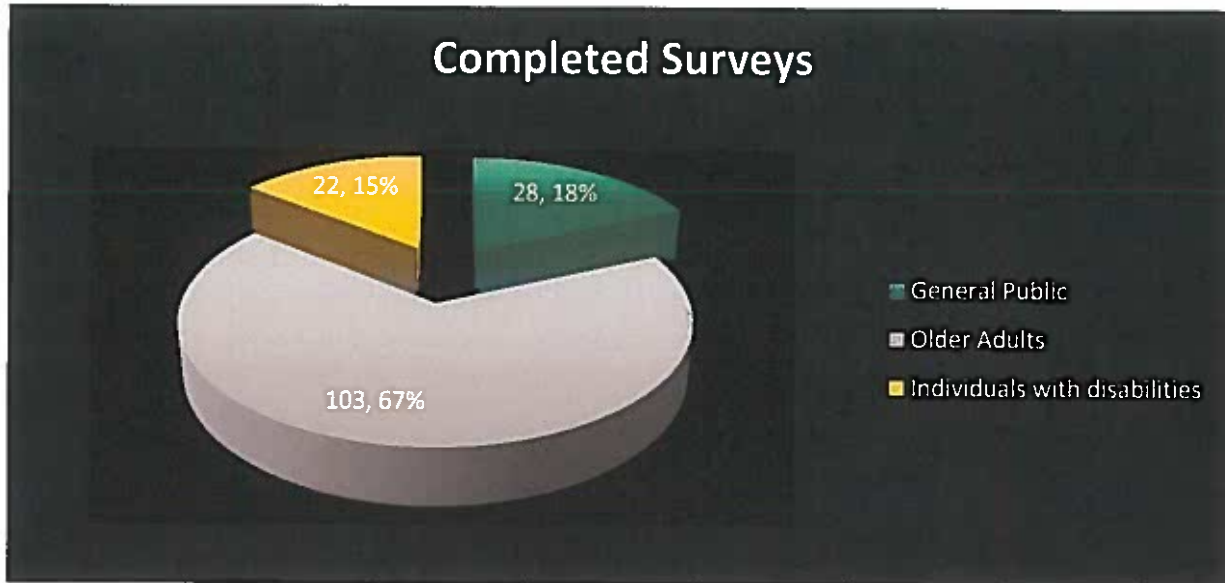
After the changes to the needs/gaps list were completed and new needs/gaps were added, each participant was asked to rank the needs/gaps using colored dots representing a high, medium, or low priority or that the remaining gap/need should be deleted.

Participants discussed more than 15 mobility issues to achieve, preserve, avoid, or eliminate through coordination during the meeting[s]. Coordinated transportation stakeholders will consider these unmet needs when developing transportation goals and strategies, and grant applications. The exhibit at the end of this section provides a summary of the unmet mobility needs discussed during the meeting as well as the needs identified by the survey results.

Surveys

The following survey summary includes the information gained from the following surveys that were performed. 153 surveys from the general public: 15% of individuals with disabilities completed the survey; 67% of older adults completed the survey.

Chart #8



Challenges to Coordinated Transportation

In addition to identifying needs, the planning committee gathered information from stakeholders and used their own professional experience to identify challenges to providing coordinated transportation services. These challenges include the following:

- Contract services
- Payment of the trip
- Agency policies concerning van usage
- Agency hours

Summary of Unmet Mobility Needs

The following table describes the identified unmet transportation needs that were identified and the method used to identify and prioritize each need. Needs are listed in order of their rank in highest to lowest priority.

Exhibit Chart 1: Prioritized Unmet Mobility Needs

Rank	Unmet Need Description	Method Used to Identify and Rank Need
1	Out Of County Trips	Surveys, Focus Group Meeting, Public Meeting
2	Latino Population	Surveys, Focus Group Meeting, Public Meeting
3	Clients with \$\$above Medicaid but lower \$\$ to afford transportation	Surveys, Focus Group Meeting, Public Meeting
4	DD population to work or personal events	Surveys, Focus Group Meeting, Public Meeting
5	Congestion of transit providers 8am to 9 am; 12pm & 2pm to 4 pm	Surveys, Focus Group Meeting, Public Meeting
6	Long travel time for trips	Surveys, Focus Group Meeting, Public Meeting
7	No transportation between 12 am to 6 am	Surveys, Focus Group Meeting, Public Meeting
8	Bariatric Clients	Surveys, Focus Group Meeting, Public Meeting
9	Court system / correction department	Surveys, Focus Group Meeting, Public Meeting
10	Under employed clients having \$\$ to get to work	Surveys, Focus Group Meeting, Public Meeting

V. Goals and Strategies

Developing Strategies to Address Gaps and Needs

Strategies for improving transportation for Tuscarawas County should address the service gaps and user needs identified in this plan, if they are to be effective. As described, the gaps and unmet needs were based on information obtained from geographic analysis, the attendees participating in the meetings, and responses to the public survey.

Based on information gathered throughout the planning process, the Tuscarawas County Senior Center developed the following strategies to address the gaps and unmet transportation needs. Priority levels are assigned by considering the primary funding sources that could be available to support plan implementation compared to the importance of meeting this unmet need expressed by the public and stakeholders. Not all strategies are activities specifically eligible for funding under the existing programs, nor is it guaranteed that sufficient funding will be available to achieve every strategy identified. In addition, the local stakeholders will need to provide support and commit to pursuing the strategies if they are to be accomplished. Nonetheless, these strategies have been tailored to 6 of the identified primary gaps and needs.

Below is an outline describing the prioritized strategies to address each of the identified unmet transportation needs or gaps in service.

Goal 1#:

Affordable transportation for Out of County Trips

Need(s) Being Addressed: Local transportation providers to be able to provide self-pay trips out of the county at an affordable rate to residents

Strategy 1.1:

Work to Coordinate Services with transportation providers taking trips outside of the county

Timeline for Implementation: 1 to 2 years

Action Steps:

- Determine an affordable rate to frequent out of county locations
- Work with transportation providers to coordinate clients of contract trips & self-pay trips
- Determine how many times a week or month service can be provided
- MOU'S between transportation providers
- Apply for Specialized Transportation Grant 5310 for Vehicles & Mobility Management Grant
- Work with counties within our Region to provide regional transportation services and coordinate Mobility Management services within Muskingum, Guernsey, Harrison and Carroll Counties
- Hiring additional Mobility Managers to help coordinate providers in the region

Parties Responsible for Leading Implementation: Mobility Manager / Ex Directors of Transportation Providers, RTPO/ OMEGA, Transportation Providers within our Region

Parties Responsible for Supporting Implementation: Transportation Coordinators, OMEGA, Regional transportation providers

Resources Needed: Funding, Staff Time, Policy & Procedure Alignment, Vehicles, local match

Potential Cost Range: Unknown

Potential Funding Sources: Grants, Local Foundations

Performance Measures/Targets:

- Track the number of out of the county trips, cost of trips and how it was paid
- Track the number of out of the county trips taken at the new rate
- Track the number of days within a month coordinated trips were taken
- Work with mobility management project to coordinate transportation provider's data on how many trips go out of county, what days they go and payment source
- Work with the Regional Transportation Providers on how to coordinate services

Goal #2:

Transportation options for the Latino Population in Tuscarawas County

Need(s) Being Addressed: Latino population is able to use local transportation providers

Strategy 2.1:

Work with Latino Cultural Connection nonprofit to gain insight for providing the Latino population with transportation options in Tuscarawas County

Timeline for Implementation: 6 months to 1 year

Action Steps:

- Install a Phone Line/number dedicated for Latino population
- Hire a Bi-lingual dispatcher / find volunteer pool that is Bi-lingual
- Put on training for all transportation providers staff
- Print brochures in Spanish
- App for smart phone to request transportation in Spanish but translates to English
- Apply for 5310 Grant for Mobility Management Grant

Parties Responsible for Leading Implementation: Mobility Manager / Ex Directors of Transportation Providers,

Parties Responsible for Supporting Implementation: Transportation Coordinators

Resources Needed: Funding, Volunteers, Staff Time, Publication or Printing, Technology, Kent State Tusc, Buckeye Career Center, Mobility Manager

Potential Cost Range: \$7, 000

Potential Funding Sources: Grants, Local Foundations

Performance Measures/Targets:

- Track the number of new clients that are Latino
- Track number of trip requests from Latino population
- Track number of call received on Spanish phone line
- Work with mobility management project to coordinate what transportation providers implemented so the general public and local Latino population can be notified

Goal #3:

Need(s) Being Addressed: Tuscarawas County Residents who do not qualify for Medicaid services but are low income unable to pay for transportation services

Strategy 3.1:

Coordination of agencies to find transportation options for low income residents not qualifying for Medicaid

Timeline for Implementation: 1 year to 2 years

Action Steps:

- Identify all Health/Human Service Agencies and requirements for transportation
- Develop a flow chart to determine where clients can receive services depending on age, income and other factors
- Work with transportation providers to identify clients in need of services with no to low costs
- Apply for Specialized Transportation Grant 5310 for Vehicles & Mobility Management Grant
- Hiring additional Mobility Managers to help coordinate providers in the region

Parties Responsible for Leading Implementation: Mobility Manager / Ex Directors of Transportation Providers,

Parties Responsible for Supporting Implementation: Transportation Coordinators

Resources Needed: Funding, Staff Time, Publication or Printing, Vans,

Potential Cost Range: \$ Unknown

Potential Funding Sources: Grants, Local Foundations

Performance Measures/Targets:

- Work with transportation providers to determine number of clients needing help
- Track number of trips the mobility management project works with needing help
- Track number of trips that were actually taken

Goal #4:

Transportation options for Individuals with Developmental Disabilities for employment and personal trips in Tuscarawas County

Need(s) Being Addressed: Individuals with Developmental Disabilities population is able to use local transportation providers

Strategy 4.1:

Work with Tuscarawas County Board of DD to communicate how to be able to access transportation options

Timeline for Implementation: 6 months to 1 year

Action Steps:

- Meet with SSA team @ Tuscarawas County Board of DD to make sure all transportation options are known
- Put on training for all transportation providers staff
- Easy to understand brochures
- Apply for Specialized Transportation Grant 5310 for Vehicles & Mobility Management Grant

Parties Responsible for Leading Implementation: Mobility Manager / Ex Directors of Transportation Providers,

Parties Responsible for Supporting Implementation: Transportation Coordinators

Resources Needed: Funding, Staff Time, Publication or Printing, Technology, Tuscarawas County Board of DD, Vehicles

Potential Cost Range: \$500

Potential Funding Sources: Grants, Local Foundations

Performance Measures/Targets:

- Track the number of clients taking trip for employment
- Track number of trip requests from Individuals with Disabilities for personal trips
- Compare the number of Individuals with Disabilities in the past to current
- Work with mobility management project to correlate the data and look for coordination efforts

Goal #5:

Need(s) Being Addressed: Times with no transportation options, transportation congestion or long travel times for Tuscarawas County Residents

Strategy 5.1:

Transportation Providers working together to help identify the under laying issues to solve the problems

Timeline for Implementation: 6 months to 1 year

Action Steps:

- Identify step to help elevate the congestion times 8-9 am 12pm & 2 -4pm; No transportation options from 12am to 6 am
- Look for partners to help at times of congestion & also when no transportation is available
- Grouping trips with transportation providers in long travel time areas
- Apply for Specialized Transportation Grant 5310 for Vehicles & Mobility Management Grant
- Hiring additional Mobility Managers to help coordinate providers in the region

Parties Responsible for Leading Implementation: Mobility Manager / Ex Directors of Transportation Providers,

Parties Responsible for Supporting Implementation: Transportation Coordinators

Resources Needed: Funding, Staff Time, MOU'S between agencies, vehicles

Potential Cost Range: \$Unknown at this time

Potential Funding Sources: Grants, Local Foundations

Performance Measures/Targets:

- Track number of clients needing transportation options between 12 am-6am
- Track number of clients needing transportation that live over 15 minutes from Medical facilities
- Track location and number of clients affected by the congestion times
- Mobility Management project will help with trends, data collections and preparing data to see how we can change scheduling moving forward

Goal #6:

Need(s) Being Addressed: Tuscarawas County Residents who are part of identified groups struggling to receive transportation options due to barriers of economic, medical or social constraints

Strategy 6.1:

Identify how many groups and what barriers each group is dealing with

Timeline for Implementation: 1 year to 2 years

Action Steps:

- Identify all agencies working with these individuals to be able to receive transportation options
- Coordinate meetings between identified agencies and transportation providers
- Work to attain funding from grants, local foundations or agencies to help these individuals receive transportation
- Apply for Specialized Transportation Grant 5310 for Mobility Management Grant
- Apply for Specialized Transportation Grant 5310 for Vehicles for larger vans/buses with lifts to support bariatric clients
- Hiring additional Mobility Managers to help coordinate providers in the region

Parties Responsible for Leading Implementation: Mobility Manager / Ex Directors of Transportation Providers,

Parties Responsible for Supporting Implementation: Transportation Coordinators

Resources Needed: Funding, Staff Time, Publication or Printing, Vans, stakeholders,

Potential Cost Range: \$Unknown at this time

Potential Funding Sources: Grants, Local Foundations, donations

Performance Measures/Targets:

- Track the number of clients and what barriers we are dealing with
- Track number of trip requests for identified groups
- Work with mobility management project to compile the data
- Work with public, private or nonprofit to attain group needs

VI. Plan Adoption

The Tuscarawas Coordinated Public Transit-Human Services Plan planning process

- Coordinated Plan will be distributed to the planning committee/advisory board for review at the last meeting of the year.
- Planning Committee/advisory board will discuss any changes and determine if the plan needs updated
- Public Meeting, Focus Groups and stakeholder meetings will be scheduled by Mobility Manager
- Mobility Manager will hand out surveys at all meetings with stakeholders, focus groups, clients and made available on website
- Surveys sent to stakeholders who didn't attend meetings
- Surveys handed out to clients riding transportation vehicles.
- All information collected and presented at Planning Committee/advisory board meeting
- All gaps / needs are ranked for the plan
- Changes will follow the amendment process
- Once all changes are made the coordinated plan will be sent out to TuscoBus Advisory Board to review (7 days prior to the meeting) and posted on the website for public comments.
- TuscoBus Advisory Board will hold a meeting to adopt the coordinated plan by majority vote and signing the resolution for adopting the Tuscarawas Coordinated Public Transit-Human Services Plan

Appendix A: List of Planning Committee Participants

The planning committee consists of representation from local agencies as well as participation of individuals with disabilities, older adults, and members of the general public. More information about the planning committee is available upon request by contacting

Agency Representation

Name	Agency
David Haverfield	Tuscarawas County Job & Family Services
Gwen Malcuit	Community Mental Healthcare Inc
Pam Ferrell	Tuscarawas County Senior Center
Mike Harrington	Southeast Ohio Legal Services
Nate Kamban	Tuscarawas County Board of DD
Donna Merrill	Horizons of Tuscarawas & Carroll Counties Inc
Kevin Hannahs	Society for Equal Access
Bill Cozart	Self-Identifying as an Individual with disabilities
Glenn Groh	Self-Identifying as an Older Adult Member
Leroy Chambers	Self-Identifying as an Older Adult Member

In addition to participants listed above, the planning committee also included representation of older adults, people with disabilities, and members of the general public. In addition to hosting a planning committee, The Tuscarawas County Senior Center and other planning committee members also conducted a wide variety of activities designed to increase involvement of community stakeholders in identifying community resources, addressing community needs, and setting goals and priorities. More information about the efforts that occurred is available upon request. To request additional information please contact:

Shannon L Hursey
Tuscarawas County Senior Center
330-364-6611
slhursey@yahoo.com

Appendix B: List of Annual Reviews and Plan Amendments

It is required that this plan be reviewed by the planning committee annually. For more information on when the next annual review will occur, how to be involved in the annual review process or to request information on how to make changes or corrections to this plan between annual reviews, please contact:

Shannon L Hursey
Tuscarawas County Senior Center
330-364-6611
slhursey@yahoo.com

Annual Review

The annual review process was started at the July 18, 2018 meeting of TuscoBus Advisory Board. The Mobility Manager emailed the plan to all board members prior to the meeting. The board members were instructed to look over the plan for any changes that needed made. The Mobility Manager talked about the following meetings being set up, focus groups, stakeholders and a public meeting. The TuscoBus Advisory Board will be sent the updated Coordinated Plan for review prior to the October 17, 2018 meeting. The October 17, 2018 The TuscoBus Advisory Board will make a motion to adopt the changes to the plan. The following changes were done to the Tuscarawas Coordinated Public Transit-Human Services Plan

- All transportation provider's information, inventories were updated
- All maps were updated by Ohio Mid-Eastern Government Association (OMEGA) to match all coordinated plans from other counties in our region
- Board Members
 - Mary Beth Shoemaker, resigned
 - New board member Glen Groh
- Goals
 - Updated with current information
- Meetings
 - TuscoBus Advisory Board Meeting
 - July 18, 2008
 - October 17, 2018
 - Stakeholders Meeting
 - September 25, 2018
 - Public Meetings
 - October 4 & 5, 2018

Amendment

Appendix C: Definitions

There are several terms used throughout the plan that may be unique to transportation providers or human service agencies. The terms are defined here for reference.

Coordination – Collaborative efforts toward understanding and meeting the mobility needs in the most appropriate, cost effective, and responsive manner.

FAST Act – Congress established the funding for Federal Transit Administration programs through authorizing legislation that amends Chapter 53 of Title 49 of the U.S. Code. On December 4, 2015, President Obama signed the Fixing America’s Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Fiscal Year 2020.

Gaps in Service – A break in the continuity of available transportation resources such as a break between hours of operation or a break between two or more geographic areas.

Lead Agency – The organization responsible for facilitating outreach; composing a plan that meets the requirements of current Federal and State legislation; maintaining documentation from the planning process and making it available upon request; and leading stakeholders through annual reviews, amendments, and updates of the plan. The Lead Agency also is responsible for submitting the adopted Coordinated Plan and all amendments or updates to participating stakeholders and ODOT.

Mobility Management Program – The Tuscarawas County Senior Center is the lead agency for a grant funded program. The program has a full time mobility manager that works to make sure residents of Tuscarawas County have all modes of transportation options available to them.

Planning Committee – (indicate if the planning committee has another formal name) The Planning Committee is composed of key community stakeholders. The Planning Committee members agree to actively participate in the planning process and act as the plan advisory and adopting entity.

Ridership – The total number of passengers who boarded transportation vehicles are counted each time they board a vehicle.

Section 5310 Program – Enhanced Mobility of Seniors & Individuals with Disabilities (49 U.S.C. 5310) provides Federal formula funding for the purpose of assisting private nonprofit groups in meeting the transportation needs of older adults and people with disabilities when the transportation service provided is unavailable, insufficient, or inappropriate to meeting these needs. The program aims to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options.

Section 5311 Program – The Formula Grants for Rural Areas program provides capital, planning, and operating assistance to states to support public transportation in rural areas with populations of less than 50,000 where many residents often rely on public transit to reach their destinations. The program also provides funding for state and national training and technical assistance through the Rural Transportation Assistance Program. Subrecipients may include state or local government authorities, nonprofit organizations, and operators of public transportation or intercity bus service.

Section 5307 Program – The Urbanized Area Formula Grants program (49 U.S.C. 5307) makes federal resources available to urbanized areas and to governors for transit capital and operating assistance in urbanized areas and

for transportation-related planning. An urbanized area is an incorporated area with a population of 50,000 or more.

Transportation – Transportation is broadly defined to include traditional transit, human service agency services, on-demand (taxi-like) services, bicycle and pedestrian programs and amenities.

TuscoBus – Tuscarawas County’s Transportation Advisory Board and Planning Committee

Unmet Transportation Needs – Transportation that is wanted or desired but is not currently available.

Clayton Weller, Mayor



Becky A. Crilow, Fiscal Officer

July 11, 2018

RECEIVED JUL 13 2018

Sean Sammon
Transit Planner
Ohio Mid-Eastern Governments Association
326 Highland Avenue, Suite B
Cambridge, Ohio 43725

Dear Sean:

The Village of Sugarcreek does not provide regional transportation services in the Village. We do have private individuals that purchase vans to haul the local Amish around to different places. I talked to a couple of haulers and they really didn't want to give me information about who they haul and where.

I hope this information is helpful to you.

Sincerely,

A handwritten signature in cursive script that reads "Clayton Weller".

Clayton Weller, Mayor