

# STEERING COMMITTEE

<u>Vision Statement:</u> To Achieve ACCESS and MOBILITY Through Efficient and Effective Transportation FOR ALL

Regional Coordinated Transportation Pilot Program
In Person and via TEAMS October 20, 2021

# This meeting is being held in person at the ODOT District 11 conference room with appropriate safety precautions in place. This meeting is also being live streamed via TEAMS.

- The meeting may be recorded, and if so, is recorded only in order to prepare accurate minutes.
- Presentation slides and meeting minutes will be available on the OMEGA website within one week.

# Agenda

- Welcome & Zoom Housekeeping
- Overview
- Roll Call
- ODOT updates
- KFH, Mid- Study Planning and Discussion Session
- Review of Regional Survey of Needs Results
- Discussion of Regional Unmet Needs
- Discussion of vehicle shortage/driver shortage: possible strategies and options
- Review of Region 9 Resource Guide and Regional PSA
- Next meeting: Combined RCC/Steering November 17
- Roundtable for the good of the Region
- Adjourn

## Roll Call





Please unmute yourself when called and acknowledge your attendance or type in the chat box.

Anyone not called, please acknowledge yourself at the end.



Any questions for ODOT?

KFH Mid-study planning and discussion session,
Dan Dalton and Beth Hamby

Discussion of Organizational Options for the regional Mobility Solutions Center.

# Regional Needs Assessment Survey - The Results.



#### Regional Needs Survey

1811

Responses

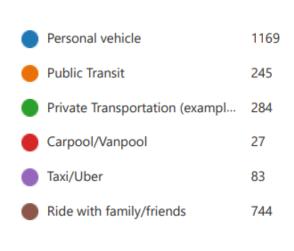
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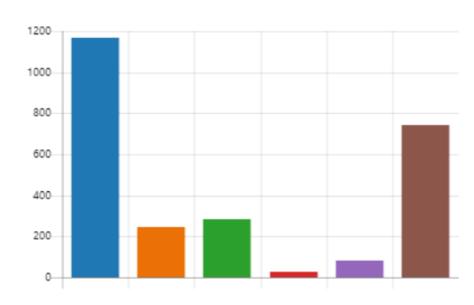
Average time to complete

Active

Status

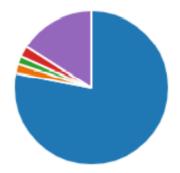
#### 1. What types of transportation do you use in a typical year?





4. What is the main reason why you do not use public transit?

- I have a car or therigherns of... 1099
- It is too expensive
  28
- It does not go when I need to ... 23
- It does not go where I need to... 33
- Other 225



5. How often do you ride public transit?

- Daily 27
- 2-4 times a week 104
- 1-4 times a month 131
- Rarely (less than once a month) 125



6. How satisfied are you with the service?

- Satisfied 279
- Neither satisfied nor dissatisfied 90
- Dissatisfied 15



#### 7. How could public transit service be improved?

Go places outside my county	94
Start service earlier in the mor	45

End service later in the evening 93

Operate service on Saturday 104

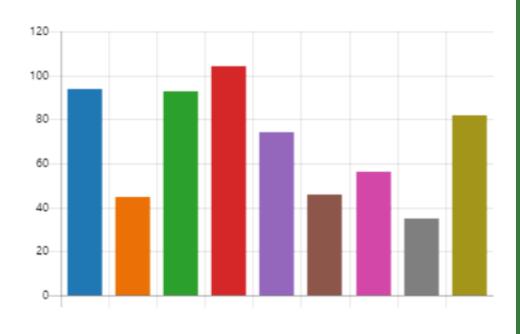
Operate service on Sunday 74

Be more reliable/on time to pi... 46

Shorter wait times 56

Payment options 35

Other 82



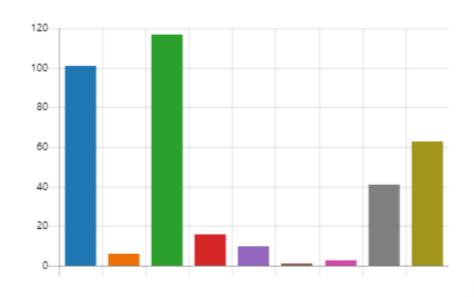
8. Have you, or a family member, needed transportation outside of your county, but had trouble finding a ride?





9. In what county does your trip begin?

Belmont	101
Carroll	6
Coshocton	117
Guernsey	16
Harrison	10
Holmes	1
Jefferson	3
Muskingum	41
Tuscarawas	63



#### 10. Where are you trying to go?

	Another county	42
•	Cleveland area	22
•	Columbus area	81

Other 202



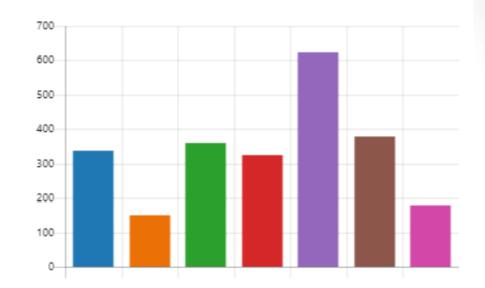
#### 11. Is this a recurring trip?





#### 12. What is the best way to share important information with you?

Local TV	338
Cable TV	148
<ul><li>Local Newspaper</li></ul>	361
Radio	323
Social Media	625
Newsletter	380
Other	179



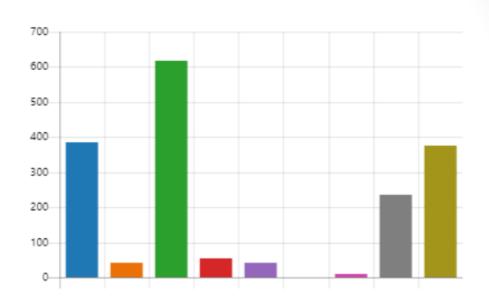
#### 13. What is your age group?

	Insights	
Up to age 19		28
0 20-40		245
41-60		339
60+		1136



#### 14. What county do you live in?

Belmont	1 Insights	385
Carroll		40
Coshocton		618
Guernsey		55
Harrison		42
Holmes		0
Jefferson		8
Muskingum		236
Tuscarawas		376



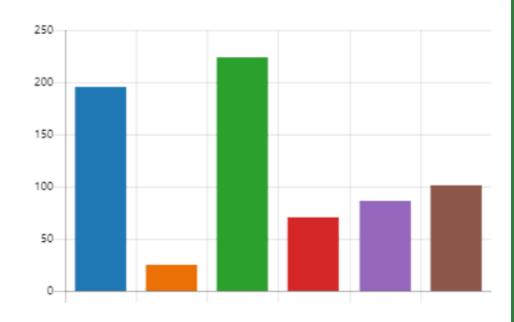
#### 15. Do you use a mobility device such as a cane, walker, wheelchair, or other device?





#### 16. What additional accommodations would make it easier to access transportation?

Wheelchair lift
Schedules in other languages ...
Guardian/travel companion
Bike racks
Ways to secure or charge an o...
Other
195
25
26
70
86
Other
101



#### 17. Do you have any transportation issues reaching transit services?

	Curb ramps	108
•	Lack of shelter or benches	141
	Lack of sidewalks or pathways	186
•	Other	59



# Review and Discussion of Regional Unmet Needs



# Current Regional Unmet Needs Stakeholder Viewpoint

- Rank 1 Employment transportation Weekend service for DD Employment • Service for third shift
- Rank 2 Transportation for medical outside county
- Rank 3 Transportation for medical outside state
- Rank 4 Funding source for scheduling software and cost
- Rank 5 Expanded service hours if not Medicaid
- Rank 6 unable to go outside county because of high demand within county
- Rank 7 Local area hospitals closing causing longer trips for providers and patients

# Current Regional Unmet Needs Public Viewpoint

- 1. More Weekend Service
- 2. More Travel Service & Payment Options
- 3. More Efficient Employment Transportation
- 4. Expand Other Types of Transportation Service
- 5. Improve & Increase Bus Service
- 6. Expand Non-Medicaid Service Hours
- 7. Offer Transfers & Improve City Connections
- 8. Increase Medical Transportation Outside County & State
- 9. Easy Fare/Rate for Low Income Individuals for Regional Mobility
- 10. Simplify Public Information (i.e. brochures)
- 11. Local Area Hospitals Closing Causing Longer Trips for Providers/Patients
- 12. More Frequent Trips (Number one workshop comment)
- 13. Evening Transportation Service

# 2022 Regional Unmet Needs

Discussion: What to keep, what to delete, what to add...



What to do about vehicles and drivers, if anything?

#### Possible strategies or options:

- -Which shortage is more critical?
- -Should we make a regional effort to help solve the issue?

### **Vehicle Shortages**

- Regional database of vehicles that could be shared.
- Scalping engines from "old" vehicles to put in lower mileage vehicles.

## **Driver Shortages**

 Database of drivers that would allow driver sharing.

# Some Regional Project Success!!



- Regional Resource Guide
- www.Region9ResourceGuide.com

- Regional Transit Promotion PSA
- 30 sec. and 60 sec. commercials

# FIANL Meeting Dates for 2021

#### **MEETING DATES**:

- November 17 RCC/Steering
- December 15 Steering (if needed)

Because of state requirements that public meetings must now be conducted in person, the Combined RCC/Steering meeting in November will be conducted IN PERSON. The location will be announced closer to the meeting date. A virtual platform will also be provided, but persons attending virtually are not permitted to vote on items brought before the group.

Change of time for meeting. Our current meeting time of 10-noon conflicts with several members prior commitments. Options would be to conduct the November 17 meeting from 9-11am, or to change the date to November 16 from 10-noon or November 18 from noon to 2pm.

# For the Good of the Region

Other announcements, comments, or additions?



#### Thank you for the privilege of your time.



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#### Website:

https://omegadistrict.org/programs/transit/rcc/steering/