

VI. Plan Adoption

The OMEGA Regional Coordinated Public Transit/Human Services Transportation Plan planning process:

- The Regional Coordinated Planning process began in January 2018.
- All 10 counties needed a local plan in order to develop the regional plan, only 5 had plans.
- A Regional Coordinated Council was developed and established in April 2018 which consisted of representatives from public transit, human services transportation providers, contracted human services agencies (Senior Services, Board of Developmental Disabilities, Jobs & Family Services).
- A SWOT (Strengths, Weaknesses, Opportunities, and Threats) Analysis was created in the very first meeting.



IMAGE 6-1: REGIONAL COORDINATED COUNCIL INAUGURAL MEETING, APRIL 2018

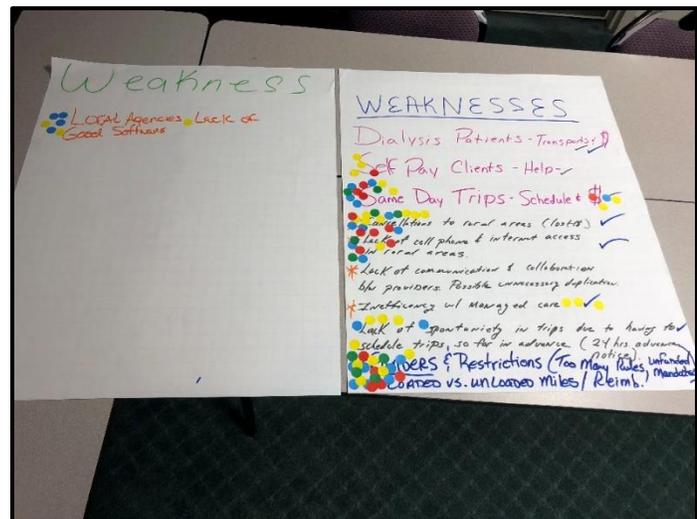


IMAGE 6-2: REGIONAL COORDINATED COUNCIL INAUGURAL MEETING – SWOT ANALYSIS DRAFTING

- The second Regional Coordinated Council meeting was in September 2018 and Origin – Destination Data that was mapped was shared with the stakeholders who participated.
- The Regional Public Survey was edited and drafted by the council after comments and discussion.
- The Regional Public Survey was finalized and distributed, both electronically and on paper, to the public and providers in January 2019 and remained open until the end of July 2019.
- The third Regional Coordinated Council meeting was in January 2019 and a determination was made on the final template for the Regional Coordinated Plan.

- The Transportation Service Provider Information Tables were distributed and shared on thumb drives, emails, and on paper copies to all participating Transportation Service Providers as well as each county's lead agency to distribute to non-participating providers and were given a deadline in August 2019.
- There were two Regional Coordinated Council conference calls, one in February and one in March, to update the Regional Coordinated Council on the updates to the plan, discuss planning issues and strategies, and to offer assistance with any information requested for submittal.
- During the Conference Call in March, the Public Survey Flyer with the online survey link was shared with the council to distribute at their will and a discussion regarding public workshop dates, times, and locations was held.
- The fourth Regional Coordinated Council meeting was in April 2019, sharing the confirmation of the Public Workshop locations and dates, the pilot projects for the regional call center (Mid-Ohio Mobility Solutions) was presented and scheduled to begin July 1, 2019, and the Regional Coordinated Council determined an initial draft to the Goals and Strategies for the plan, and a request for Success Stories in regional coordination was communicated to the council.
- Also, in this meeting, an Account Executive from CTS Software called in and offered the region a temporary access to the CTS Software by using it as a regional portal to schedule overbooked trips for free. The goal was to reduce overall trip denials, coincided with the call center, and will be available through the pilot plan.
- Discussions and drafts were made to a Memorandum of Understanding (MOU) for participation with the regional plan and a Business Associates Agreement (BAA) for TSPs to use the CTS Software Portal.
- There were three Regional Coordinated conference calls, May, June, and July 2019. During this time, Public Survey data was shared and analyzed as well as Public Unmet Needs and Gaps were shared, and a final determination was made for the regional coordinated plan Goals & Strategies section.
- During these conference calls, information was shared from the plan updates, MOU and BAA drafts were shared, maps were finalized and approved by the council, a Regional Coordinated Planning Committee was organized and shared information from the initial meeting such as the billing discussion, an idea for a universal traveler's card, and coordinating a JFS meeting by the end of May.
- In the June conference call, public survey data updates were shared, unmet needs and gaps from the public workshops were shared to the council, last call request for Transportation Service Provider Information tables was communicated and to be due no later than the end of August, and a call for project submittals for 5310/5311 in the region was communicated and a form was distributed to the council and due by the end of July.
- In July 2019, two pilots began for implementation of the plan, the regional call center (Mid-Ohio Mobility Solutions) and the Columbiana County Deviated Fixed Route (Make-the-Connection) both began July 1st.
- The July conference call was a recap of all previous information and requests made before, deadline reminders for TSP Information Tables, Project Form Submittals, and 2018 Origin-Destination Data to be submitted by the end of August, a more in depth analysis of 2017 Origin-Destination Data was shared with the council comparing trip counts by providers within buffers to the major highways.

- The fifth Regional Coordinated Council Meeting was in August 2019 and structured as an interactive workshop, confirmation on the MOU and the BAA was made after the comment period closed, the final public survey results were shared, a summary of the public unmet needs ranked was shared and approved by the council; the workshop exercise was to determine which Transportation Service Providers would lead or support goal implementations during the implementation phase and whether or not they had any more projects to submit, a flyer was shared for the Mid-Ohio Mobility Solutions Open House on September 9th.
- The Regional Coordinated Council conference call in September was to update on the plan schedule and to remind the Transportation Service Providers on the council if they wish they can sign the BAA for the CTS Software Portal to use voluntarily.
- By September 30, 2019, the draft plan was submitted to ODOT and to the Regional Coordinated Council.
- The Regional Coordinated Council conference call in October was to remind the council when comments were due by, October 31st. The implementation schedule draft began to address priority and lead and supporting agencies roles, Regional Coordinated Council review and comments through October. The Regional Coordinated Council comments were used to edit and update the draft plan.
- The draft plan was made available to the public on October 15th for a one month and a half review and comment period. It was made available to the public to access the plan online from the website shared by the entire council to the public they serve, by paper made available in the public libraries in each county seat, and by public notices in the media. The public could share comments online, by phone, or by mail or email.
- The Regional Coordinated Plan was developed with inclusion from older adults, individuals with a disability, members of the general public, and representatives from public and nonprofit transportation and human services providers.
- The Regional Coordinated Plan will be distributed to the Regional Coordinated Council at the last stakeholders meeting November 22, 2019 which was open to the public.
- Any minor detail changes will be discussed during the last stakeholder meeting.
- The plan, survey, and survey results were posted to OMEGA's website on the appropriate Regional Coordinated Plan page.
- There was an eight-day period from the last stakeholder meeting for the final comments to be submitted from the public, November 22nd – November 30th.
- All comments from public, stakeholder, and board members have been executed in the plan and recorded in **Appendix O**.
- After the last stakeholder meeting, the plan will be finalized and sent to the OMEGA Executive Board, representing all county commissioners, for their approval and adoption, scheduled for Tuesday, December 10, 2019.
- The Final Regional Coordinated Transportation Plan, signed and adopted by the OMEGA Executive Board and the Regional Coordinated Council, was sent to ODOT's Office of Transit by December 31, 2019.